

FORM NL-2-B-PL
Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
PROFIT AND LOSS ACCOUNT FOR THE PERIOD ENDED ON September 30, 2021

|  | Particulars | Schedule Ref. Form No. | For the Quarter Ended September 30, 2021 | Up to the quarter ended September 30, 2021 | For the Quarter Ended September 30, 2020 | Up to the quarter ended September 30, 2020 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | OPERATING PROFIT/(LOSS) | NL-1 |  |  |  |  |
|  | (a) Fire Insurance |  | - | - | - |  |
|  | (b) Marine Insurance |  | - | - | - | - |
|  | (c) Miscellaneous Insurance |  | 3,979.81 | (5,632.65) | 2,258.95 | 5,655.65 |
|  |  |  | - | - | - |  |
| 2 | INCOME FROM INVESTMENTS |  | - | - | - |  |
|  | (a) Interest, Dividend \& Rent - Gross |  | 844.93 | 1,677.48 | 742.82 | 1,423.31 |
|  | (b) Profit on sale of investments |  | - | 44.11 | 69.21 | 93.82 |
|  | (c) (Loss on sale/ redemption of investments) |  | (38.82) | . | . |  |
|  | (d) Amortization of Premium / Discount on Investments |  | 3.76 | (14.25) | (55.34) | (71.22) |
| 3 | OTHER INCOME (To be specified) |  | - | - | - |  |
|  | (a) Gain/(Loss) on Foreign Exchange Fluctuation |  | (0.82) | (12.90) | (5.74) | (9.42) |
|  | (b) Interest Income |  | 5.15 | 9.73 | 2.34 | 4.04 |
|  | (c) Provisions written back |  | 710.77 | 710.77 | - | 17.68 |
|  |  |  |  |  |  |  |
|  | TOTAL (A) |  | 5,504.78 | $(3,217.71)$ | 3,012.24 | 7,113.86 |
|  |  |  |  |  |  |  |
| 4 | PROVISIONS (Other than taxation) |  |  |  |  |  |
|  | (a) For diminution in the value of investments |  | (998.86) | (998.86) | 250.00 | 250.00 |
|  | (b) For doubtful debts |  | 1,062.19 | 1,128.51 | 251.37 | 258.38 |
|  | (c) Others (to be specified) |  | - | - | - | - |
|  |  |  | - | - | - |  |
| 5 | OTHER EXPENSES |  | - | - | - |  |
|  | (a) Expenses other than those related to Insurance Business |  | 52.98 | 112.19 | 48.29 | 98.11 |
|  | (b) Bad debts written off |  | - | - | - | - |
|  | (c) Interest on subordinated debt |  | - | - | - |  |
|  | (d) Expenses towards CSR activities |  | - | - | - |  |
|  | (e) Penalties |  | - | - | - |  |
|  | (f) Contribution to Policyholders' $\mathrm{A} / \mathrm{C}$ |  | - | - | - |  |
|  | (i) Towards Excess Expenses of Management |  | 3,538.45 | 7,029.05 | 3,215.92 | 6,241.99 |
|  | (g) Others (Please specify) |  | - | - | - | - |
|  | TOTAL (B) |  | 3,654.76 | 7,270.89 | 3,765.58 | 6,848.48 |
|  |  |  |  |  |  |  |
| 6 | Profit/(Loss) Before Tax |  | 1,850.02 | $(10,488.60)$ | (753.35) | 265.38 |
|  |  |  |  |  |  |  |
| 7 | Provision for Taxation |  | - | - | - | - |
|  |  |  |  |  |  |  |
| 8 | Profit / (Loss) after tax |  |  |  |  |  |
| 9 | APPROPRIATIONS |  |  |  |  |  |
|  | (a) Interim dividends paid during the year |  | - | - | - | - |
|  | (b) Final dividend paid |  | - | - | - | - |
|  | (c) Transfer to any Reserves or Other Accounts (to be specified) |  | - | - | - | - |
|  | Balance of profit/ loss brought forward from last year |  | $(95,322.07)$ | $(82,983.44)$ | $(76,990.82)$ | (78,009.55) |
|  | Balance carried forward to Balance Sheet |  | (93,472.04) | (93,472.04) | $(77,744.17)$ | (77,744.17) |

## FORM NL-3-B-BS

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
BALANCE SHEET AS AT September 30, 2021
niva

|  |  |  | (Amount in Rs. Lakhs) |
| :---: | :---: | :---: | :---: |
| Particulars | Schedule Ref. Form No. | As At September 30,2021 | As At September 30,2020 |
| SOURCES OF FUNDS |  |  |  |
| SHARE CAPITAL | NL-8 | 1,40,625.11 | 1,17,040.65 |
| SHARE APPLICATION MONEY PENDING ALLOTMENT |  | - | - |
| RESERVES AND SURPLUS | NL-10 | 12,504.24 | 759.35 |
| FAIR VALUE CHANGE ACCOUNT |  | - | - |
| -Shareholders' Funds |  | 9.08 | 0.83 |
| -Policyholders' Funds |  | 0.18 | 3.84 |
|  |  |  | - |
| BORROWINGS | NL-11 | - | - |
| TOTAL |  | 1,53,138.61 | 1,17,804.67 |
|  |  |  |  |
| APPLICATION OF FUNDS |  |  | - |
| INVESTMENTS-Shareholders | NL-12 | 63,164.89 | 45,729.80 |
| INVESTMENTS-Policyholders | NL-12A | 1,16,230.07 | 81,613.49 |
| LOANS | NL-13 | - | - |
| FIXED ASSETS | NL-14 | 4,820.49 | 3,910.69 |
| DEFERRED TAX ASSET (Net) |  | - | - |
| CURRENT ASSETS |  |  | - |
| Cash and Bank Balances | NL-15 | 3,426.06 | 2,104.83 |
| Advances and Other Assets | NL-16 | 25,259.38 | 13,786.37 |
| Sub-Total (A) |  | 28,685.44 | 15,891.20 |
|  |  |  |  |
| DEFERRED TAX LIABILITY (Net) |  | - | - |
| CURRENT LIABILITIES | NL-17 | 64,664.63 | 51,003.24 |
| PROVISIONS | NL-18 | 88,569.69 | 56,081.43 |
| Sub-Total (B) |  | 1,53,234.32 | 1,07,084.67 |
| NET CURRENT ASSETS (C) = ( $\mathrm{A}-\mathrm{B}$ ) |  | (1,24,548.88) | (91,193.47) |
| MISCELLANEOUS EXPENDITURE (to the extent not written off or adjusted) | NL-19 |  |  |
| DEBIT BALANCE IN PROFIT AND LOSS ACCOUNT |  | 93,472.04 | 77,744.17 |
| TOTAL |  | 1,53,138.61 | 1,17,804.67 |

CONTINGENT LIABILITIES

| Particulars | As At September 30,2021 | As At September 30,2020 |
| :--- | ---: | ---: |
| 1. Partly paid-up investments | - | - |
| 2. Claims, other than against policies, not acknowledged as debts by the company |  |  |
| 3. Underwriting commitments outstanding (in respect of shares and securities) | - | - |
| 4. Guarantees given by or on behalf of the Company | - |  |
| 5.Statutory demands/ liabilies in dispute, not provided for | - | - |
| 6. Reinsurance obligations to the extent not provided for in accounts | $1,959.22$ | - |
| 7.Others- Claims, under policies, not acknowledged as debts | - | - |
| TOTAL | $2,367.68$ | - |




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|  | 5-mmermer |  |  |  |  |  |  |  |  |  |  |  |  |  |  | $\cdots$ | $\cdots$ | ${ }^{*}$ | $\cdots$ |  |  | $\stackrel{\square}{ }$ | ${ }^{\text {mos }}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  | $\stackrel{3}{ }$ | ${ }^{*}$ | $\cdots$ | , |
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|  | - |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | $\cdots$ |  |  |  | $\cdots$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | $\cdots$ | $\ldots$ | $\cdots$ |  |
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mited)
Name of the Insurer: Niva Bupa Heaith insurance Company Limited (Formerly

|  | Particulars | As At September 30,2021 | As At September 30,2020 |
| :---: | :---: | :---: | :---: |
| 1 | Authorised Capital |  |  |
|  | 1,50,00,00,000 Equity Shares of Rs 10 each (Previous period ended as at 30th September, 2020 1,50,00,00,000) Equity Shares of Rs 10 each) | 1,50,000.00 | 1,50,000.00 |
|  | Preference Shares of Rs..... each | - | - |
| 2 | Issued Capital |  |  |
|  | 140,62,51,128 Equity Shares of Rs 10 each (Previous period ended as at 30th September, 2020 117,04,06,491) Equity Shares of Rs 10 each) | 1,40,625.11 | 1,17,040.65 |
|  | Preference Shares of Rs..... each | - | - |
| 3 | Subscribed Capital |  |  |
|  | 140,62,51,128 Equity Shares of Rs 10 each (Previous period ended as at 30th September, 2020 117,04,06,491) Equity Shares of Rs 10 each) | 1,40,625.11 | 1,17,040.65 |
|  | Preference Shares of Rs..... each |  |  |
| 4 | Called-up Capital |  |  |
|  | 140,62,51,128 Equity Shares of Rs 10 each (Previous period ended as at 30th September, 2020 117,04,06,491) Equity Shares of Rs 10 each) | 1,40,625.11 | 1,17,040.65 |
|  | Less : Calls unpaid | - | - |
|  | Add : Equity Shares forfeited (Amount originally paid up) | - | - |
|  | Less: Par Value of Equity Shares bought back | - |  |
|  | Less: Preliminary Expenses | - | - |
|  | Expenses including commission or brokerage on | - | - |
|  | Underwriting or subscription of shares | - | - |
|  | Preference Shares of Rs..... each | - | - |
| 5 | Paid-up Capital |  |  |
|  | $140,62,51,128$ Equity Shares of Rs 10 each (Previous period ended as at 30th September, 2020 117,04,06,491) Equity Shares of Rs 10 each) | 1,40,625.11 | 1,17,040.65 |
|  | Preference Shares of Rs. ........ Each |  |  |

Out of the above, $772.265,272$ (Previous year ended as at 30th September, 2020 650,553,818) Equity Shares of Rs. 10/- each are held by the holding company along with its nominees.

FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited) Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

PATTERN OF SHAREHOLDING
[As certified by the Management]

| Shareholder | As At September 30,2021 |  | As At September 30,2020 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Number of Shares | \% of Holding | Number of Shares | \% of Holding |
| Promoters |  |  |  |  |
| - Indian | 77,22,65,272 | 55\% | 65,05,53,818 | 56\% |
| - Foreign | 62,93,05,094 | 45\% | 51,98,52,673 | 44\% |
| Investors |  |  |  |  |
| - Indian | - | - | - | - |
| - Foreign | - | - | - | - |
| Others -ESOP | 46,80,762 | 0\% | -- | - |
| TOTAL | 1,40,62,51,128 | 100\% | 1,17,04,06,491 | 100\% |

DETAILS OF EQUITY HOLDING OF INSURERS
PART A

PARTCULARS OF THE SHREHOLDING PATTERN OF NIVA BUPA HEALTH INSURANCE COMPANY LIMITED (Formerly Max Bupa Health Insurance Company Limited) INSURANCE COMPANY, AS AT QUARTER ENDED SEPTEMBER 30, 2021

| SI. No. | Category | No. of Investors | No. of shares held | $\%$ of share holdings | Paid up equity (Rs. In lakhs) | Shares pl | dged or otherwise cumbered | Shares un | Under Lock in Period |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (I) | (II) |  | (III) | (IV) | (V) | Number of shares (VI) | As a percentage of Total Shares held (VII) $=($ VII $) /(I I I) * 100$ | Number of shares (VIII) | $\begin{gathered} \text { As a percentage of } \\ \text { Total Shares held (IX) } \\ =(\mathrm{VIII}) /(\mathrm{III}) * 100 \end{gathered}$ |
| A | Promoters \& Promoters Group |  |  |  |  |  |  |  |  |
| A. 1 | Indian Promoters |  |  |  |  |  |  |  |  |
| i) | Individuas/HUF (Names of major sharetoldes) |  |  |  |  |  |  |  |  |
|  | (i) Mr. Ashutosh Telang (Nominee of Fettle |  |  |  |  |  |  |  |  |
|  | (ii) Mr. Divya Sehgal (Nominee of Fettle Tone LLP) | 1 | 10.00 |  |  | - | - | - | . |
|  | (iii) Mr. Maninder Singh Juneja (Nominee of Fettle | 1 | 10.00 |  |  | - | - | - | - |
| ii) | Bodies Corporate: |  |  |  |  |  |  |  |  |
|  | (i) Fettle Tone LLP | 1 | 77,22,65,242.00 | 54.92 | 77,226.52 | - | - | - | - |
| iii) | Financial Institutions/ Banks | - | - | - | - | - | - | - | - |
| iv) | Central Government/ State Government(s) / President of India | - | - | - | - | - | - | - | - |
| v) | Persons acting in concert (Please specify) | - | - | - | - | - | - | - | - |
| vi) | Any other (Please specify) | - | - | - | - | - | - | - | - |
| A. 2 | Foreign Promoters |  |  |  |  |  |  |  |  |
| i) | Individuals (Name of major shareholders): |  |  |  |  |  |  |  |  |
|  | (i) Mr. David Fletcher (Nominee of Bupa Singapore Holdings Pte. Ltd.) | 1 | 20.00 | - | 0.00 | - | - | - | - |
|  | (ii) Ms. Joy Linton (Nominee of Bupa Singapore Holdings Pte. Ltd.) <br> (iii) | 1 | 10.00 |  |  | - | - | - | - |
| ii) | Bodies Corporate: <br> (i) Bupa Singapore Holdings Pte. Ltd | 1 | 62,93,05,064.00 | 44.75 | 62,930.51 | - | - | - | - |
|  |  |  |  |  |  |  |  |  |  |
| iii) | Any other (Please specify) | - | - | - | - | - | - | - | - |
| B. | Non Promoters |  |  |  |  |  |  |  |  |
| B. 1 | Public Shareholders |  |  |  |  |  |  |  |  |
| 1.1) | Institutions |  |  |  |  |  |  |  |  |
| i) | Mutual Funds | - | - | - | - | - | - | - | - |
| ii) | Foreign Portfolio Investors | - | - | - | - | - | - | - | - |
| iii) | Financial Institutions/Banks | - | - | - | - | - | - | - | - |
| iv) | Insurance Companies | - | - | - | - | - | - | - | - |
| v) | FIl belonging to Foreign promoter | - | - | - | - | - | - | - | - |
| vi) | Fll belonging to Foreign Promoter of Indian | - | - | - | - | - | - | - | - |
| vii) | Provident Fund/Pension Fund | - | - | - | - | - | - | - | - |
| viii) | Alternative Investment Fund | - | - | - | - | - | - | - | - |
| ix) | Any other (Please specify) | - | - | - | - | - | - | - | - |
| 1.2) | Central Government/ State Government(s)/ President of India |  |  |  |  |  |  |  |  |
| 1.3) | Non-Institutions |  |  |  |  |  |  |  |  |
| i) | Individual share capital upto Rs. 2 Lacs | 28 | 46,80,762.00 | 0.33 | 468.08 | - | - | - | - |
| ii) | Indivudal share capital in excess of Rs. 2 Lacs |  |  |  |  |  |  |  |  |
| iii) | NBFCS registered with RBI |  |  |  |  |  |  |  |  |
| iv) | Others: |  |  |  |  |  |  |  |  |
|  | - Trusts | - | - | - | - | - | - | - | - |
|  | - Non Resident Indian | - | - | - | - | - | - | - | - |
|  | - Clearing Members | - | - | - | - | - | - | - | - |
|  | - Non Resident Indian Non Repartriable | - | - | - | - | - | - | - | - |
|  | - Bodies Corporate | - | - | - | - | - | - | - | - |
|  | - IEPF | - | - | - | - | - | - | - | - |
| v) | Any other (Please Specify) | - | - | - | - | - | - | - | - |
| B. 2 | Non Public Shareholders | - | - | - | - | - | - | - | - |
| 2.1) | Custodian/DR Holder | - | - | - | - | - | - | - | - |
| 2.2) | Employee Benefit Trust | - | - | - | - | - | - | - | - |
| 2.3) | Any other (Please specify) | - | - | - | - | - | - | - | - |
|  | Total | 35 | 1,40,62,51,128.00 | 100.00 | 1,40,625.11 | - | - | - | - |

PART B
Name of the Indian Promoter / Indian Investor
fettle tone llp
(Please repeat the tabulation in case of more than one Indian Promoter / Indian Investor)

| SI. No. | Category | No. of Investors | No. of shares held* (Refer note below) | $\begin{array}{\|c\|} \hline \begin{array}{c} \% \text { of share- } \\ \text { holdings } \end{array} \\ \hline \end{array}$ | Paid up equity (Rs. In lakhs) | Shares pl | dged or otherwise cumbered | Shares un | der Lock in Period |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (I) | (II) |  | (III) | (IV) | (V) | Number of shares (VI) | As a percentage of Total Shares held $(\mathrm{VII})=(\mathrm{VI}) /(\mathrm{III}) * 100$ | Number of shares (VIII) | As a percentage of Total Shares held (IX) $=(\mathrm{VIII}) /(\mathrm{III}) * 100$ |
| A | Promoters \& Promoters Group |  |  |  |  |  |  |  |  |
| A. 1 | Indian Promoters |  |  |  |  |  |  |  |  |
| i) | Individuals/HUF (Names of major shareholders): | - | - | - | - | - | - | - | - |
| ii) | Bodies Corporate: <br> (i)True North Fund VI LLP | 1 | N.A | N.A | N.A | N.A | N.A | N.A | N.A |
|  | (ii) Faering Capital India Evolving Fund II \& Faering Capital India Evolving Fund III | 1 | N.A | N.A | N.A | N.A | N.A | N.A | N.A |
| iii) | Financial Institutions/ Banks | - | - | - | - | - | - | - | - |
| iv) | Central Government/ State Government(s) / President of India | - | - | - | - | - | - | - | - |
| v) | Persons acting in concert (Please specify) | - | - | - | - | - | - | - | - |
| vi) | Any other (Please specify) | - | - | - | - | - | - | - | - |
| A. 2 | Foreign Promoters |  |  |  |  |  |  |  |  |
| i) | Individuals (Name of major shareholders): | - | - | - | - | - | - | - | - |
| ii) | Bodies Corporate: |  | - | - | - | - | - | - | - |
| iii) | Any other (Please specify) | - | - | - | - | - | - | - | - |
| B. | Non Promoters |  |  |  |  |  |  |  |  |
| B. 1 | Public Shareholders | - | - | - | - | - | - | - | - |
| 1.1) | Institutions |  |  |  |  |  |  |  |  |
| i) | Mutual Funds | - | - | - | - | - | - | - | - |
| ii) | Foreign Portfolio Investors | - | - | - | - | - | - | - | - |
| iii) | Financial Institutions/Banks | - | - | - | - | - | - | - | - |
| iv) | Insurance Companies | - | - | - | - | - | - | - | - |
| v) | FII belonging to Foreign promoter of Indian Promoter (e) | - | - | - | - | - | - | - | - |
| vi) | Fll belonging to Foreign promoter of Indian Promoter (e) | - | - | - | - | - | - | - | - |
| vii) | Provident Fund/Pension Fund | - | - | - | - | - | - | - | - |
| viii) | Alternative Investment Fund | - | - | - | - | - | - | - | - |
| ix) | Any other (Please specify) | - | - | - | - | - | - | - | - |
| 1.2) | Central Government/ State Government(s)/ President of India | - | - | - | - | - | - | - | - |
| 1.3) | Non-Institutions |  |  |  |  |  |  |  |  |
| i) | Individual share capital upto Rs. 2 Lacs | 1 | N.A | N.A | N.A | N.A | N.A | N.A | N.A |
| ii) | Individual share capital in excess of Rs. 2 Lacs | - | - | - | - | - | - | - | - |
| iii) | NBFCs registered with RBI | - | - | - | - | - | - | - | - |
| iv) | Others: |  |  |  |  |  |  |  |  |
|  | - Trusts | - | - | - | - | - | - | - | - |
|  | - Non Resident Indian | - | - | - | - | - | - | - | - |
|  | - Clearing Members | - | - | - | - | - | - | - | - |
|  | - Non Resident Indian Non Repartriable | - | - | - | - | - | - | - | - |
|  | - Bodies Corporate | 4 | N.A | N.A | N.A | N.A | N.A | N.A | N.A |
|  | - IEPF | - | - |  | - |  | - | - | - |
| v) | Any other (Please Specify) | - | - | - | - | - | - | - | - |
| B. 2 | Non Public Shareholders | - | - | - | - | - | - | - | - |
| 2.1) | Custodian/DR Holder | - | - | - | - | - | - | - | - |
| 2.2) | Employee Benefit Trust | - | - | - | - | - | - | - | - |
| 2.3) | Any other (Please specify) | - | - | - | - |  | - | - | - |
|  | Total | 7 | N.A | N.A | N.A | N.A | N.A | N.A | N.A |

Note:

1. Fettle Tone LLP being a Limited Liability Partnership, no shares are held by the members/partners. The interest in LLP is expressed as percentage of partnership interest. Since, there are no shares or equity capital in an LLP, the number of shares and paid up capital amount are mentioned as N.A.
2. Partnership Interest as on September 30, 2021 is as under:

| Partners | Partnership Interest (\%) |
| :--- | ---: |
| PROMOTERS |  |
| a. True North Fund VI LLP | 63.54 |
| l. Faering Capital India Evolving Fund II and Faering <br> Capital India Evolving Fund III | 16.96 |
| NON PROMOTERS | 19.50 |
| Total | $\mathbf{1 0 0 . 0 0}$ |

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

|  | (Amount in Rs. Lakhs) |  |  |
| :---: | :---: | :---: | :---: |
|  | Particulars | As At September 30,2021 | As At September 30,2020 |
| 1 | Capital Reserve | - | - |
| 2 | Capital Redemption Reserve | - | - |
| 3 | Share Premium |  |  |
|  | -Opening Balance | 5,675.29 | - |
|  | -Additions during the period | 6,825.52 | 759.35 |
| 4 | General Reserves | - | - |
|  | Less: Amount utilized for Buy-back | - | - |
|  | Less: Amount utilized for issue of Bonus shares | - | - |
| 5 | Catastrophe Reserve | - | - |
| 6 | Other Reserves -Employee Stock options | 3.43 | - |
| 7 | Balance of Profit in Profit \& Loss Account | - | - |
|  | TOTAL | 12,504.24 | 759.35 |

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
(Amount in Rs. Lakhs)

|  | Particulars | As At September <br> $\mathbf{3 0 , 2 0 2 1}$ | As At September 30,2020 |
| ---: | :--- | ---: | ---: |
|  |  | - |  |
| 1 | Debentures/ Bonds | - | - |
| 2 | Banks | - | - |
| 3 | Financial Institutions | - | - |
| 4 | Others (to be specified) |  | - |
|  |  | - | - |

DISCLOSURE FOR SECURED BORROWINGS (Refer Note a)
(Amount in Rs. Lakhs)

| SL. NO. | SOURCE / INSTRUMENT | AMOUNT BORROWED | AMOUNT OF SECURITY | NATURE OF <br> SECURITY |
| ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |
| 1 | - | - | - | - |
| 2 | - | - | - | - |
| 3 | - | - | - | - |
| 4 | - | - | - | - |
| 5 | - | - | - | - |
|  |  |  |  | - |

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited)

## Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

|  | NL-12 |  | NL-12A |  | (Amount in Rs. Lakhs) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
|  | Shareholders |  | Policyholders |  | Total |  |
| Particulars | $\begin{array}{\|c} \hline \text { As At September } \\ \mathbf{3 0 , 2 0 2 1} \end{array}$ | $\begin{array}{\|c\|} \hline \text { As At September } \\ 30,2020 \end{array}$ | $\begin{gathered} \hline \text { As At } \\ \text { September } \\ \mathbf{3 0 , 2 0 2 1} \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { As At September } \\ \mathbf{3 0 , 2 0 2 0} \end{array}$ | $\begin{array}{\|c\|} \hline \text { As At September } \\ 30,2021 \end{array}$ | $\begin{array}{\|l} \hline \text { As At September } \\ 30,2020 \end{array}$ |
| LONG TERM INVESTMENTS |  |  |  |  |  |  |
| 1 Government securities and Government guaranteed bonds including Treasury Bills | 19,168.62 | 6,753.81 | 23,128.96 | 15,315.18 | 42,297.58 | 22,068.99 |
| 2 Other Approved Securities | 8,508.33 | 6,606.99 | 5,074.77 | 4,592.79 | 13,583.10 | 11,199.78 |
| 3 Other Investments |  |  |  |  |  |  |
| (a) Shares |  |  | - |  | - |  |
| (aa) Equity |  |  | - |  |  |  |
| (bb) Preference | - | - | - | - | - |  |
| (b) Mutual Funds | - | - | - |  |  |  |
| (c) Derivative Instruments |  | - |  |  |  |  |
| (d) Debentures/ Bonds | 13,071.98 | 5,538.70 | 34,638.45 | 17,641.72 | 47,710.43 | 23,180.42 |
| (e) Other Securities |  |  | 2,754.00 |  | 2,754.00 |  |
| (f) Subsidiaries | - | - | $\cdots$ | - | $\cdots$ |  |
| (g) Investment Properties-Real Estate |  |  |  |  |  |  |
| 4 Investments in Infrastructure and Housing | 15,745.97 | 18,196.78 | 26,045.19 | 13,406.50 | 41,791.17 | 31,603.28 |
| 5 Other than Approved Investments | - | - | - | - | - |  |
| Total | 56,494.90 | 37,096.28 | 91,641.37 | 50,956.19 | 1,48,136.28 | 88,052.47 |
| SHORT TERM INVESTMENTS |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1 Government securities and Government guaranteed bonds including Treasury Bills | - | 2,023.81 | 1,037.65 | 9,014.35 | 1,037.65 | 11,038.16 |
| 2 Other Approved Securities | - | - | 1,500.71 | 1,013.07 | 1,500.71 | 1,013.07 |
| 3 Other Investments | - | - | - | - | - | - |
| (a) Shares | - | - | - | - | - |  |
| (aa) Equity | 231.00 | - | - | - | 231.00 | - |
| (bb) Preference |  | - | - | - | - |  |
| (b) Mutual Funds | 6,239.99 | 921.34 | 149.88 | 4,349.50 | 6,389.87 | 5,270.84 |
| (c) Derivative Instruments | $\cdots$ | - | - | - | - | - |
| (d) Debentures/ Bonds |  | 1,004.72 | 8,019.14 | 6,493.62 | 8,019.14 | 7,498.34 |
| (e) Other Securities-Fixed Deposits | 199.00 | 3,182.35 | 5,373.00 | 6,286.00 | 5,572.00 | 9,468.35 |
| (f) Subsidiaries | - | - | - | - | - | - |
| (g) Investment Properties-Real Estate | - | - | - | - | - |  |
| 4 Investments in Infrastructure and Housing | - | - | 8,508.32 | 3,500.76 | 8,508.32 | 3,500.76 |
| 5 Other than Approved Investments |  | 1,501.30 |  |  |  | 1,501.30 |
| TOTAL | 6,669.99 | 8,633.52 | 24,588.71 | 30,657.31 | 31,258.70 | 39,290.83 |
| GRNAD TOTAL | 63,164.89 | 45,729.80 | 1,16,230.07 | 81,613.49 | 1,79,394.97 | 1,27,343.30 |


| Particulars |  | A) Aggregate value of Investments other than Listed Equity Securities and Derivative Instruments |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shareholders |  | Policyholders |  | Total |  |
|  | $\begin{array}{\|c\|} \hline \text { As At September } \\ \mathbf{3 0 , 2 0 2 1} \end{array}$ | $\begin{array}{\|c\|} \hline \text { As At September } \\ \mathbf{3 0 , 2 0 2 0} \end{array}$ | $\begin{gathered} \hline \text { As At } \\ \text { September } \\ 30,2021 \\ \hline \end{gathered}$ | $\begin{array}{\|c\|} \hline \text { As At September } \\ \mathbf{3 0 , 2 0 2 0} \end{array}$ | $\begin{array}{\|c\|} \hline \text { As At September } \\ \mathbf{3 0 , 2 0 2 1} \end{array}$ | $\begin{array}{\|c\|} \hline \text { As At September } \\ \mathbf{3 0 , 2 0 2 0} \end{array}$ |
| Long Term Investments-- |  |  |  |  |  |  |
| Book Value | 56,494.90 | 37,096.28 | 91,641.37 | 50956.19 | 1,48,136.28 | 88,052.47 |
| market Value | 57,102.21 | 38,710.58 | 93,811.28 | 52907.73 | 1,50,913.48 | 91,618.31 |
|  |  |  |  |  |  |  |
| Short Term Investments-- |  |  |  |  |  |  |
| Book Value | 6,660.91 | 8,632.68 | 24,588.53 | 30,653.47 | 31,249.44 | 39,286.15 |
| market Value | 6,717.25 | 8,451.94 | 24,837.22 | 30,813.24 | 31,554.48 | 39,265.18 |

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited)

Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

|  | Particulars | As At September 30,2021 | $\begin{gathered} \hline \text { As At September } \\ \mathbf{3 0 , 2 0 2 0} \end{gathered}$ |
| :---: | :---: | :---: | :---: |
| 1 | SECURITY-WISE CLASSIFICATION |  |  |
|  | Secured |  |  |
|  | (a) On mortgage of property | - | - |
|  | (aa) In India | - | - |
|  | (bb) Outside India | - | - |
|  | (b) On Shares, Bonds, Govt. Securities | - | - |
|  | (c) Others (to be specified) | - | - |
|  | Unsecured | - | - |
|  | TOTAL |  |  |
| 2 | BORROWER-WISE CLASSIFICATION |  |  |
|  | (a) Central and State Governments | - | - |
|  | (b) Banks and Financial Institutions | - | - |
|  | (c) Subsidiaries | - | - |
|  | (d) Industrial Undertakings | - | - |
|  | (e) Companies | - | - |
|  | (f) Others (to be specified) | - | - |
|  | TOTAL |  |  |
| 3 | PERFORMANCE-WISE CLASSIFICATION |  |  |
|  | (a) Loans classified as standard | - | - |
|  | (aa) In India | - | - |
|  | (bb) Outside India | - | - |
|  | (b) Non-performing loans less provisions | - | - |
|  | (aa) In India | - | - |
|  | (bb) Outside India | - | - |
|  | TOTAL |  |  |
| 4 | MATURITY-WISE CLASSIFICATION |  |  |
|  | (a) Short Term | - | - |
|  | (b) Long Term | - | - |
|  | TOTAL |  |  |
|  |  |  |  |
| Provisions against Non-performing Loans |  |  |  |
|  | Non-Performing Loans | Loan Amount (Rs. Lakhs) | Provision (Rs. Lakhs) |
|  | Sub-standard | - | - |
|  | Doubtful | - | - |
|  | Loss | - | - |
|  | Total |  |  |

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited) Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
(Amount in Rs. Lakhs)

| Particulars | Cost/ Gross Block |  |  |  | Depreciation |  |  |  | Net Block |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Opening | Additions | Deduction <br> s | Closing | Up to Last Year | For The Period | $\begin{array}{\|c\|} \hline \text { On Sales/ } \\ \hline \text { Adjustments } \\ \hline \end{array}$ | To Date | As At September 30,2021 | As At September 30,2020 |
| Goodwill | - | - | - | - | - | - | - | - | - | - |
| Intangibles (specify) | - | - | - | - | - | - | - | - | - | - |
| a) Softwares | 10,234.43 | 873.14 | - | 11,107.57 | 7,428.60 | 821.58 | - | 8,250.18 | 2,857.39 | 2,384.93 |
| b) Website | 112.58 | - | - | 112.58 | 112.58 | - | - | 112.58 | - | - |
| Land-Freehold | - | - | - | - | - | - | - | - | - | - |
| Leasehold Property | 1,336.58 | 147.93 | - | 1,484.51 | 635.04 | 61.90 | - | 696.94 | 787.57 | 185.34 |
| Buildings | - | - | - | - | - | - | - | - | - | - |
| Furniture \& Fittings | 398.09 | 90.89 | - | 488.98 | 271.83 | 59.31 | - | 331.13 | 157.85 | 67.95 |
| Information Technology Equipment (Other Devices) | 1,596.71 | 7.38 | - | 1,604.09 | 1,425.52 | 43.47 | - | 1,468.99 | 135.10 | 228.33 |
| Information Technology Equipment (End User Devices) | 1,604.78 | 98.05 | 1.39 | 1,701.44 | 1,181.34 | 143.04 | 1.20 | 1,323.18 | 378.26 | 575.36 |
| Vehicles | - | - | - | - | - | - | - | - | - | - |
| Office Equipment | 1,017.92 | 189.20 | 13.12 | 1,194.01 | 657.37 | 78.75 | 13.08 | 723.04 | 470.96 | 214.24 |
| Others (Specify nature) | - | - | - | - | - | - | - | - | - | - |
| TOTAL | 16,301.10 | 1,406.58 | 14.51 | 17,693.18 | 11,712.28 | 1,208.04 | 14.28 | 12,906.05 | 4,787.14 | 3,656.15 |
| Work in progress | 163.20 | 44.86 | 174.70 | 33.36 | - | - | - | - | 33.36 | 254.55 |
| Grand Total | 16,464.30 | 1,451.44 | 189.20 | 17,726.54 | 11,712.28 | 1,208.04 | 14.28 | 12,906.05 | 4,820.49 | 3,910.70 |
| PREVIOUS YEAR | 14,977.71 | 1,572.26 | 644.66 | 15,905.31 | 10,859.32 | 1,215.45 | 80.16 | 11,994.61 | 3,910.70 | - |

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited)

Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

|  |  | (Amount in Rs. Lakhs) |  |
| :---: | :---: | :---: | :---: |
| Particulars |  | As At September 30,2021 | As At September 30,2020 |
| 1 | Cash (including cheques ${ }^{\text {(a) }}$, drafts and stamps) | 120.38 | 67.19 |
| 2 | Bank Balances |  |  |
|  | (a) Deposit Accounts |  |  |
|  | (aa) Short-term (due within 12 months) | 1,060.00 | 1,565.00 |
|  | (bb) Others | - | - |
|  | (b) Current Accounts | 2,245.68 | 472.64 |
|  | (c) Others (to be specified) | - | - |
| 3 | Money at Call and Short Notice |  |  |
|  | (a) With Banks | - | - |
|  | (b) With other Institutions | - | - |
| 4 | Others (to be specified) | - | - |
|  |  |  |  |
|  | TOTAL | 3,426.06 | 2,104.83 |
|  |  |  |  |
|  | Balances with non-scheduled banks included in 2 and 3 above | 2.12 | 2.12 |
|  | CASH \& BANK BALANCES |  |  |
|  | In India | 3,426.06 | 2,104.83 |
|  | Outside India | - | - |

(a) Cheques on hand amount to Rs. 112.34 (in Lakh) Previous Year : Rs. 59.70 (in Lakh)

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
159.33

|  |  | (Amount in Rs. Lakhs) |  |
| :---: | :---: | :---: | :---: |
|  | Particulars | As At September 30,2021 | As At September $30,2020$ |
|  | ADVANCES |  |  |
| 1 | Reserve deposits with ceding companies | - | - |
| 2 | Application money for investments | - | - |
| 3 | Prepayments | 671.15 | 507.56 |
| 4 | Advances to Directors/Officers | - | - |
| 5 | Advance tax paid and taxes deducted at source (Net of provision for | 190.07 | - |
| 6 | Others (to be specified) <br> (i) Advance To Suppliers Less: Provisions | $\begin{aligned} & 970.41 \\ & (31.40) \end{aligned}$ | $\begin{aligned} & 343.84 \\ & (72.76) \end{aligned}$ |
|  | Sub-total | 939.01 | 271.08 |
|  | TOTAL (A) | 1,800.23 | 778.64 |
|  |  |  |  |
|  | OTHER ASSETS |  |  |
| 1 | Income accrued on investments | 5,249.85 | 3,549.99 |
| 2 | Outstanding Premiums | 852.27 | 947.05 |
|  | Less : Provisions for doubtful , if any | (520.24) | (456.58) |
|  | Sub-total | 332.03 | 490.47 |
| 3 | Agents' Balances | 159.33 | 34.34 |
|  | Less: Provisions | (159.33) | (34.34) |
|  | Sub-total | - | - |
| 4 | Foreign Agencies Balances | - | - |
| 5 | Due from other entities carrying on insurance business (including reinsurers) | 15,207.86 | 6,530.49 |
|  | Less : Provisions for doubtful, if any | - | - |
| 6 | Due from subsidiaries/ holding | - | - |
| 7 | Investments held for Unclaimed Amount of Policyholders | 282.37 | 266.99 |
| 8 | Others (to be specified) |  |  |
|  | (a) Rent and other deposits | 736.93 | 852.39 |
|  | (b) GST unutilized credit | 1,650.11 | 317.40 |
|  | (c) Other Receivables (refer note no 8 in Schedule 16) | 6,075.98 | 5,518.62 |
|  | Less: Provisions | (6,075.98) | (4,518.62) |
|  | Sub-total | - | 1,000.00 |
|  | TOTAL (B) | 23,459.15 | 13,007.73 |
|  | TOTAL (A+B) | 25,259.38 | 13,786.37 |

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

| Particulars |  | As At September <br> $\mathbf{3 0 , 2 0 2 1}$ | As At September <br> $\mathbf{3 0 , 2 0 2 0}$ |
| ---: | :--- | ---: | ---: |
| 1 |  | $1,733.21$ | $1,123.84$ |
| 2 | Bgents' Balances | $15,529.19$ | $9,362.75$ |
| 3 | Deposits held on re-insurance ceded | - | - |
| 4 | Premiums received in advance |  |  |
|  | (a) For Long term policies ${ }^{\text {(a) }}$ | 632.02 | 265.57 |
|  | (b) for Other Policies | $1,355.98$ | 690.18 |
| 5 | Unallocated Premium | $1,530.97$ | $1,547.93$ |
| 6 | Sundry creditors | $16,653.75$ | $13,695.41$ |
| 7 | Due to subsidiaries/ holding company | - | - |
| 8 | Claims Outstanding | $23,954.45$ | $20,574.60$ |
| 9 | Due to Officers/ Directors | - | - |
| 10 | Unclaimed Amount of policyholders | 133.27 | 159.20 |
| 11 | Income accrued on Unclaimed amounts | 50.21 | 40.59 |
| 12 | Interest payable on debentures/bonds | - | - |
| 13 | GST Liabilities | 818.45 |  |
| 14 | Others (to be specified) |  | $1,502.11$ |
|  | (a) Tax deducted at source | 960.74 |  |
|  | (c) Advance from Corporate Clients | 1001.82 |  |
|  | (e) Other statutory dues | 310.57 | 546.21 |
|  | TOTAL | $\mathbf{6 4 , 6 6 4 . 6 3}$ | 1286.18 |

Note:
(a) Long term policies are policies with more than one year tenure

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
(Amount in Rs. Lakhs)

|  | Particulars | As At September <br> $\mathbf{3 0 , 2 0 2 1}$ | As At September <br> $\mathbf{3 0 , 2 0 2 0}$ |
| :--- | :--- | ---: | ---: |
| 1 | Reserve for Unexpired Risk | $87,765.37$ | $54,903.41$ |
| 2 | Reserve for Premium Deficiency | - | - |
| 3 | For taxation (less advance tax paid and taxes deducted <br> at source) | - | - |
| 4 | For Employee Benefits | $\mathbf{8 0 4 . 3 2}$ | - |
| 4 | Others (to be specified) | - | $\mathbf{1 , 1 7 8 . 0 2}$ |
|  | TOTAL | $\mathbf{8 8 , 5 6 9 . 6 9}$ | - |

FORM NL-19 MISC EXPENDITURE SCHEDULE
(To the extent not written off or adjusted)

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

|  |  |  | (Amount in Rs. Lakhs) |  |
| :---: | :--- | ---: | ---: | :---: |
|  | Particulars | As At September <br> $\mathbf{3 0 , 2 0 2 1}$ | As At September <br> $\mathbf{3 0 , 2 0 2 0}$ |  |
| 1 | Discount Allowed in issue of shares/ debentures | - | - |  |
| 2 | Others (to be specified) | - | - |  |
|  | TOTAL | - | - |  |


| S..No. | Particular | Calculation | $\left\|\begin{array}{\|c}\text { For the Quarter Ended } \\ \text { September } 30,2021\end{array}\right\|$ | Up to the quarter <br> ended September 30, <br> 2021 | $\begin{array}{\|l} \begin{array}{l} \text { For the Quarere Ended } \\ \text { September } 30,2020 \end{array} \\ \hline \end{array}$ | $\begin{array}{\|c} \hline \text { Up to the quarter } \\ \text { ended September 30, } \\ 2020 \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Gross Direct Premium Growt Rate** | [(GPPI(CY)-GDPI[PY)] / GDPI(PY) | 61\% |  | 47\% |  |
| 2 | Gross Direct Premium to Net worth Ratio | GDPI/ Shareholder's funds surplus-Miscellaneous expenditure-debit balance in profit and loss account ) Shareholders' funds/Net Worth comprise of Share Capital plus al Reserves and Surplus except revaluation Reserve and fair value change account) net of accumulated losses and Miscellaneous expenditure to the extent not written off as at the Balance Sheet date | 1.11 times | 2.09 times | 1.03 times | 1.80 times |
| 3 | Growth rate of Net Worth | (Shareholded's funds (CY)-Shareholdder's funds(PY)) / Shareholder's funds (PY) | 49\% | 49\% | 41\% | ${ }^{41 \%}$ |
| 4 | Net Retention Ratio** | Net written premium / (Gross Direct Premium Income + Reinsurance Accepted) | 77\% | 77\% | [77\% | ${ }^{77 \%}$ |
| 5 | Net Commission Ratio** | Net Commission/ Net written premium | 2\% | 3\% | 3\% | 3\% |
| 6 | Expense of Management to Gross Direct Premium Ratio** | (Direct Commission+Operating Expenses) / Gross direct premium | 38\% | 40\% | 42\% | 4\% |
| 7 | Expense of Management to Net Written Premium Ratio** | (Net Commission+Operating Expenses) / Net Written Premium | 50\% | 52\% | 55\% | 8\% |
| 8 | Net Incurred Claims to Net Earned Premium* | Net Incurred Claims / Net Earned Premium | 59\% | 72\% | 58\% | 55\% |
| 9 | Claims paid to climim provisions**(Note-1) | Claim Paid (pertaining to provisions made previously) / | 85\% | 93\% | 94\% | 95\% |
| 10 | Combine R Ratio** | $\frac{(7)+(8)}{\text { Investment in }}$ | $\frac{96 \%}{2 \%}$ | 12\% | 100\% | -10\% |
| ${ }^{11}$ |  | Investment income $=$ Profit/ Loss on sale/redemption of Investments+Interest, Dividend \& Rent - Gross (net of investment expenses) including investment income from pool |  |  |  |  |
| ${ }^{12}$ | Technical Reserves to net premium ratio ** | [(Reserve for unexpired risks+premium deficiency+reserve for outstanding claims(including IBNR and IBNER)] / Net premium written | 2.19 times | 1.17 times | 2.38 times | 1.37 times |
| ${ }^{13}$ | Underwriting balance ratio | Underwriting results / Net earned premium <br> Underwriting results= Net earned premium-Net incurred claims-Net commission-Operating Expenses (Before adjusting transfer to Profit and loss account as per Section 40C)- Premium Deficiency | ${ }^{(0.04) ~ t i m e s}$ | ${ }^{(0.22) ~ t i m e s}$ | ${ }^{\text {(0.08) times }}$ | ${ }^{(0.07) ~ t i m e s}$ |
| 14 | Operating Profit Ratio | Operating profit/ /eet Earned premium | 10\% | (-7\%) | 8\% |  |
|  | Liquid Assest to liabilities ratio | Liquid Assets / Policyholders liabilities loans+Cash \& Bank balances <br> Policyholders liabilities=Outstanding Claims including Incurred But Not Reported (IBNR) \& Incurred But Not Enough Reported (IBNER)+ Unearned Premium Reserve+ Premium Deficiency Reserve, if any+Catastrophe Reserve, if any; and+ Other Liabilities net off Other Assets Other Liabilities in point (e) above, comprise of (i) Premium received in advance (ii) Unallocated premium (iii) Balance due to OTHER Insurance Third Party Pool; Terrorism Pool; etc. (vi) Sundry creditors (due to Policyholders). <br> Other Assets in point (e) above, comprise of (i) Outstanding premium (ii) due from other entities carrying on Insurance business including Reinsurers (iii) Balance with Pool such as Thirty Party Pool; Terrorism pool; etc. | 0.31 times | 0.31 times | 0.55 times | imes |
| 16 | Net earning ratio | Profit after tax / Net Premium written |  | (-11\%) | -2\% | ${ }^{1 \%}$ |
| 17 | Return on net worth ratio | Profit after tax / Net Worth |  | (-18\%) |  |  |
| 18 | Available Solvency margin Ratio to Required Solvency Margin Ratio | to be taken from solvency margin reporting | 1.66 times | 1.66 times | 1.80 times | 1.80 times |
| 19 | NPA Ratio | be taken from NPA reporting |  |  |  |  |
|  | $\mathrm{Grasss} \mathrm{NPA} \mathrm{Ratio}_{\text {Net NA Ratio }}$ |  |  | - ${ }_{\text {4\% }}$ | ( ${ }^{6 \%}$ | 6\% |
| 20 | Debt Equity Ratio Net NPA Ratio | (Debt/Equity) <br> Debt=(Borrowings+Redeemable Preference shares, if any) Equity=Shareholders' Funds excluding Redeemable Preference shares if any | ${ }^{\text {NA }}$ | ${ }_{\text {NA }}$ | ${ }^{6}$ | ${ }^{2 \%}$ |
| ${ }^{21}$ | Debt Serice Coverage Ratio | (Earnings before Interest and Tax/ Interest and Principal Instalments Due) | NA | Na | NA | ${ }^{\mathrm{Na}}$ |
| 22 | Interest Service Coverage Ratio | (Earrings before Interest and Tax/ Interest due) |  |  | Na | ${ }^{\mathrm{Na}}$ |
| $\stackrel{23}{24}$ | Earnings per shar <br> Book value per share |  | 0.14 4.24 | ${ }_{\text {(0.77) }}^{4.24}$ |  | 0.02 3.42 |
|  | Nootes:- |  |  |  |  |  |


| nival ${ }^{\text {Pr }}$ |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Segments <br> Upto the quarter ended on September 30 | S Direct Premium Grown Rate" |  |  |  | Expense of Management to Net Written Premium | Net naurea clims to Net | Claims paid t <br> claims | ${ }_{\text {combined }}^{\text {cosem }}$ | $\mid$ | Undenwiting |
| Upto the quarter ended on September 30, 2021 | Ss oriect Premium Grown hate"* | Net Retention Ratio.* | Ratiot ${ }^{\text {R }}$ |  |  | Eamed Pemium** | claims provisions** | Ratio" | permium ratio | banane atio |
| Heath | 23\% | ${ }^{768}$ |  |  | ${ }_{53}$ | $2{ }^{20}$ |  |  |  |  |
|  | ${ }_{\text {3\% }}^{3 \%}$ | ${ }_{768}^{768}$ | ${ }^{28}$ | ${ }_{408}^{448}$ | ${ }_{58 \%}^{58 \%}$ | ${ }_{56 \%}^{74}$ | ${ }_{\text {9,9\%8\% }}$ | ${ }_{\text {1013 }}^{101}$ |  | ${ }_{(0.094}^{10.29 \mathrm{tmes}}$ |
| Current Period | 39\% | ${ }_{848}$ | 118 | 4288 | 50\% | 118 | 918 | 56 | 235 tmes | 0.45 times |
|  |  |  |  |  |  |  |  | 618 | 22.2 times |  |
|  |  |  |  |  |  |  |  |  |  |  |
| Peevous Period |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| Preversperios |  |  |  |  |  |  |  |  |  |  |
| Current eriod |  |  |  |  |  |  |  |  |  |  |
| Previus Peiod |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| Current Period |  |  |  |  |  |  |  |  |  |  |
| Previus period |  |  |  |  |  |  |  |  |  |  |
| Fent Period |  |  |  |  |  |  |  |  |  |  |
| eious eriod |  |  |  |  |  |  |  |  |  |  |
| Current Period |  |  |  |  |  |  | - |  |  |  |
| Sous eriod |  |  |  |  |  |  |  |  |  |  |
| Current Period |  |  |  |  |  |  |  |  |  |  |
| 隹 |  |  |  |  |  |  |  |  |  |  |
| Curen peiod |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
PART-A Related Party Transactions

For the Quarter Ending September 30, 2021

| ed Party Transactions |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SI.No. | Name of the Related Party | Nature of Relationship with the Company | Description of Transactions / Categories | Consideration paid / received ${ }^{1}$ (Rs. in Lakhs) |  |  |  |
|  |  |  |  | For the Quarter | Up to the Quarter | For the Corresponding Quarter of the Previous Year | Up to the Quarter of the Previous Year |
|  | Krishnan Ramachandran (CEO) ( Wef 01.05.2020), Ashish Mehrotra (CEO) (Till 30.04.2020), Rahul Ahuja (CFO) ( Till 03.05.2020) C Anil Kumar (CFO) ( Wef 19.08.2020) \& Rajat Sharma (CS) | Key Management Personal | Remuneration | 125.96 | 281.45 | 115.16 | 1,050.73 |
|  | Krishnan Ramachandran (CEO) ( Wef 01.05.2020), Ashish Mehrotra (CEO) (Till 30.04.2020) , Rahul Ahuja (CFO) ( Till 03.05.2020) C Anil Kumar (CFO) (Wef 19.08.2020) \& Raiat Sharma (CS) | Key Management Personal | Eomployees Stock Option Scheme | 34.71 | 34.71 | - | - |
| 3 | 3 Fettle Tone LLP | Holding Company | Receipt of Share Application Money and issue of Equity shares | 1,174.34 | 2,856.42 | 2,468.27 | 2,468.27 |
| 4 | 4 Bupa Singapore Pte Ltd | Shareholders with Significant Influence | Receipt of Share Application Money and issue of Equity shares | 956.95 | 2,327.64 | 1,972.38 | 1,972.38 |
| 5 | 5 Fettle Tone LLP | Holding Company | Receipt of Share Premium | 1,580.66 | 3,755.58 | 422.07 | 422.07 |
|  | 6 Bupa Singapore PTE Ltd | Shareholders with Significant Influence | Receipt of Share Premium | 1,288.05 | 3,060.36 | 337.28 | 337.28 |
| 7 | 7 Fettle Tone LLP | Holding Company | Reimbursment of expenses | 4.13 | 4.13 | - | - |
|  | Total |  |  | 5,164.80 | 12,320.29 | 5,315.16 | 6,250.73 |

${ }^{1}$ including the premium flow through Associates/Group companies as agents and intermediaries

| PART-B Related Party Transaction Balances - As at the end of the Quarter September 30, 2021 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SI.No. | Name of the Related Party | Nature of Relationship with the Company | Amount of Outstanding Balances including Commitments (Rs. in Lakhs) | Whether <br> Payable / <br> Receivable | Whether Secured? If so, Nature of consideration to be provided at the time of settlement | Details of any Guarantees given or received | Balance under Provision for doubtful debts relating to the outstanding balance receivable (Rs. in Lakhs) | Expenses recognised up to the quarter end during the year in respect of bad or dobutful debts due from the related party (Rs. in Lakhs) |
| 1 | Fettle Tone LLP | Holding Company | 4.13 | Payable | No | No | - | - |
|  | Total |  | 4.13 |  |  |  | - | - |

STATEMENT OF ADMISSIBLE ASSETS :
As At September 30,2021

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited) Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
Classification: Business within India / Total Business
(Amount in Rs. Lakhs)

| (Amount in Rs. Lakhs) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Item No. | Particulars | Policyholders A/c. | Shareholders A/c. | Total |
|  | Investments: |  |  |  |
|  | Shareholders as per NL-12 of BS | - | 63,164.89 | 63,164.89 |
|  | Policyholders as per NL-12 A of BS | 1,16,230.08 | - | 1,16,230.08 |
| (A) | Total Investments as per BS | 1,16,230.08 | 63,164.89 | 1,79,394.97 |
| (B) | Inadmissible Investment assets as per Clause (1) of Schedule I of regulation | - | - | - |
| (C) | Fixed assets as per BS | - | 4,820.00 | 4,820.00 |
| (D) | Inadmissible Fixed assets as per Clause (1) of Schedule I of regulation | - | 1,252.00 | 1,252.00 |
|  | Current Assets: |  |  | - |
| (E) | Cash \& Bank Balances as per BS | - | 3,426.06 | 3,426.06 |
| (F) | Advances and Other assets as per BS | - | 25,259.38 | 25,259.38 |
| (G) | Total Current Assets as per BS...(E)+(F) | - | 28,685.44 | 28,685.44 |
| (H) | Inadmissible current assets as per Clause (1) of Schedule I of regulation | - | 252.23 | 252.23 |
| (I) | Loans as per BS | - | - | - |
| (J) | Fair value change account subject to minimum of zero | - | 9.08 | 9.08 |
| (K) | Total Assets as per BS (excl. current liabilities and provisions)...(A)+(C)+(G)+(I) | 1,16,230.08 | 96,670.33 | 2,12,900.41 |
| (L) | Total Inadmissible assets...(B)+(D)+(H)+(J) | - | 1,513.31 | 1,513.31 |
| (M) | Total Admissible assets for Solvency (excl. current liabilities and provisions)...(K)-(L) | 1,16,230.08 | 95,157.03 | 2,11,387.11 |
| (Amount in Rs. Lakhs) |  |  |  |  |
| Item No. | Inadmissible Investment assets (Item wise Details) | Policyholders A/c. | Shareholders A/c. | Total |
|  | Inadmissible Investment assets as per Clause (1) of Schedule I of regulation |  |  |  |
|  | Inadmissible Fixed assets |  |  |  |
|  | (a) Software Website | - | 306.94 | 306.94 |
|  | (b) Leasehold Improvements | - | 787.57 | 787.57 |
|  | (c) Furniture \& Fixtures | - | 157.50 | 157.50 |
|  |  |  |  | - |
|  | Inadmissible current assets |  |  | - |
|  | (a) Deposits against unclaimed liability | - | 183.49 | 183.49 |
|  | (b) GST unutilized credit more than 90 days | - | 25.13 | 25.13 |
|  | (c) Disallowance for RSBY, aging >180 days net of prov. | - | 43.61 | 43.61 |
|  |  |  |  | - |
|  | Fair value change account subject to minimum of zero | - | 9.08 | 9.08 |
|  | Total | - | 1,513.31 | 1,513.31 |

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited) Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

## STATEMENT OF LIABILITIES :

As At September 30,2021
(Amount in Rs. Lakhs)

| (Amount in Rs. Lakns) |  |  |  |
| :---: | :--- | ---: | ---: |
|  |  | Current Year |  |
| Item No. | Reserve | Gross Reserve | Net Reserve |
| (a) | Unearned Premium Reserve (UPR) | $1,14,115.66$ | - |
| (b) | Premium Deficiency Reserve (PDR) | $87,765.37$ |  |
| (c) | Unexpired Risk Reserve (URR)...(a)+(b) | $1,14,115.66$ |  |
| (d) | Outstanding Claim Reserve (other than IBNR reserve) | $12,388.81$ | - |
| (e) | IBNR reserve | $17,957.31$ | $87,765.37$ |
| (f) | Total Reserves for Technical Liabilities...(c)+(d)+(e) | $\mathbf{1 , 4 4 , 4 6 1 . 7 8}$ | $9,546.00$ |

Note: The form is prepared as per prescribed IRDAI Solvency Regulations as amended from time to time.

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
Classification: Business within India / Total Business

TABLE IA: REQUIRED SOLVENCY MARGIN BASED ON NET PREMIUM AND NET INCURRED CLAIMS as on September 30, 2021

| (Amount in Rs. Lakhs) |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item <br> No. | Line of Business | Gross Premiums | Net Premiums | Gross Incurred Claims | Net Incurred Claims | RSM 1 | RSM 2 | RSM |
| (1) | (2) | (3) | (4) | (5) | (6) | (7) | (8) | (9) |
| 1 | Fire | - | - | - | - | - | - | - |
| 2 | Marine Cargo | - | - | - | - | - | - | - |
| 3 | Marine - Other than Marine Cargo | - | - | - | - | - | - | - |
| 4 | Motor | - | - | - | - | - | - | - |
| 5 | Engineering | - | - | - | - | - | - | - |
| 6 | Aviation | - | - | - | - | - | - | - |
| 7 | Liability | - | - | - | - | - | - | - |
| 8 | Health | 2,28,047.00 | 1,75,347.00 | 1,18,067.00 | 92,456.00 | 35,069.00 | 27,737.00 | 35,069.00 |
| 9 | Miscellaneous | - | - | - | - | - | - | - |
| 10 | Crop | - | - | - | - | - | - | - |
|  | Total |  |  |  |  |  |  |  |

Note: The form is prepared as per prescribed IRDAI Solvency Regulations as amended from time to time.

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
Classification: Business within India / Total Business

| (Amount in Rs. Lakhs) |  |  |
| :---: | :--- | ---: |
| (1) | (2) | (3) |
| ITEM NO. | DESCRIPTION | AMOUNT |
| (A) | Policyholder's FUNDS | $1,16,230.08$ |
|  | Available assets(as per Form IRDAI-GI-TA) |  |
|  | Deduct: | $23,954.00$ |
| (B) | Current Liabilities as per BS | $87,765.37$ |
| (C) | Provisions as per BS | - |
| (D) | Other Liabilities | $4,510.71$ |
| (E) | Excess in Policyholder's funds (A)-(B)-(C)-(D) |  |
|  | Shareholder's FUNDS | $95,157.03$ |
| (F) | Available Assets |  |
|  | Deduct: | $41,331.00$ |
| (G) | Other Liabilities | $53,826.03$ |
| (H) | Excess in Shareholder's funds (F-G) | $58,336.74$ |
| (I) | Total ASM (E+H) | $35,069.00$ |
| (J) | Total RSM | 1.66 |
| (K) | SOLVENCY RATIO (Total ASM/ Total RSM) |  |

Note: The form is prepared as per prescribed IRDAI Solvency Regulations as amended from time to time.

FORM NL-27- PRODUCTS INFORMATION

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as
Max Bupa Health Insurance Company Limited)
REGISTRATION NO. 145 AND DATE OF REGISTRATION WITH IRDAI FEBRUARY 15, 2010

| Products Information |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| List below the products and/or add-ons introduced during the quarter ended September 30, 2021 |  |  |  |  |  |  |
| SI. No. | Name of Product /Add On | Co. Ref. No. | IRDAI UIN | Class of Business ${ }^{(a)}$ | Category of product | Date of allotment of UIN |
| 1 | Personal Accident Plan |  | MAXPAIP21585V012021 | Personal Accident | Retail | 10-Feb-21 |

Note: -
(a) Defined as Fire, Marine Cargo, Marine Hull, Motor OD, Motor TP, Health, Personal Accident, Travel Insurance, Workmen's Compensation/ Employer's Liability, Public/ Product Liability, Engineering, Aviation ,Crop Insurance and Other segments(Please specify)
form nl-2-Statement of investment assets and statement of accretion of assets
part-A
REGISTRATION NO. 145 A Aeath Insurance Compan with irdal february 15, 2010
Statement as on: September 30, 202
(Gerl surer including an insurer carrying on busimess of re-insurance or heath insurance)
(Business within India)


| No | 'Investment' represented as | Reg. \% | SH |  | PH | Book Value ( $\mathrm{SH}+\mathrm{PH}$ ) | \% Actual | FVC Amount | Total | $\begin{gathered} \text { Market } \\ \text { Value } \\ \text { (h) } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Balance | FRSM ${ }^{\text {P }}$ |  |  |  |  |  |  |
|  |  |  | (a) | (b) | (c) | $d=(a+b+c)$ | $\mathrm{e}=(\mathrm{d}-\mathrm{a})$ \% | (f) | ( g$)=(\mathrm{d}+\mathrm{f})$ |  |
| 1 | Central Govt. Securities | Not less than $20 \%$ |  | 12538.83 | ${ }^{24166.61}$ | ${ }^{36705.43}$ | 20.35\% | - | ${ }^{3675.43}$ | 37386.01 |
| 2 | Central Govt Sec, State Govt Sec or Other Approved Securities (incl (1) above) | $\begin{gathered} \text { Not less than } \\ 30 \% \end{gathered}$ |  | 27676.95 | 30742.09 | 58419.04 | 32.39\% | - | 58419.04 | 59526.88 |
| 3 | Investment subject to Exposure Norms |  |  | - | . | - |  | . |  |  |
|  | a. Housing / Infa \& Loans to 5 Sf for Housing and fFE | Not less than |  |  |  |  |  |  |  | - |
|  | 1. Approved Investments |  |  | 21876.67 | 48661.37 | 70538.04 | 39.10\% | - | 70538.04 | 72102.88 |
|  | 2. Other Investments |  |  | ${ }^{998.88}$ |  | ${ }^{998.88}$ | 0.55\% | . | 998.88 | 971.00 |
|  | b. Approved Investments | Notexceeding |  | 13602.20 | 36826.43 | 50428.63 | 27.96\% | 9.26 | 50437.89 | 50838.19 |
|  | c. Other Investments |  |  | - | - | - | 0.00\% | - | - | - |
|  | ${ }^{\text {Investment Assets }}$ | 100\% |  | 64154.69 | 116229.90 | 180384.59 | 100.00\% | 9.26 | 18039.85 | 183438.95 |

part - b
Name of Insurer: Niva Bupa Heath Insurance Company Limited (Formerly Known as Ma
niva
Statement as on: September 30, 202
(Business within India)

| No | Category of Investments | col | Opening Balance | \% t Opening Balance | Accretion for | \% to Total | total | \% to Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | (A) |  | (B) |  | ( $A+B$ ) |  |
| 1 | Central Govt. Securities |  | 36,211 | 21.03\% | 494 | 6.05\% | 36,705 | 20.35\% |
| 2 | Central Govt Se, State Govt Sec or Other Approved Securities (incc (i) abd |  | 55,980 | 32.51\% | 2,439 | 29.86\% | 58,419 | ${ }^{32.39 \%}$ |
|  | Investment subject to Exposure Norms |  | . |  | . |  | . |  |
|  | a. Housing \& Loans to SG for Housing and fFE |  |  |  | - |  | - |  |
|  | 1. Approved Investments |  | 19,610 | 11.39\% | 628 | 7.69\% | 20,239 | 11.22\% |
|  | 2. Other Investments |  | - | 0.00\% | . | 0.00\% | - | $0.00 \%$ |
| b. Infrastructure Investments |  |  |  |  | - |  | - |  |
|  | 1. Approved Investments |  | 49,415 | 28.99\% | 885 | 10.83\% | 50,299 | 27.88\% |
| c. Approved Investments $\quad 2.0$ Other Investments |  |  | 998 | 0.58\% | 1 | 0.01\% | 999 | 0.55\% |
|  |  |  | 45,213 | 26.25\% | 5,216 | 63.84\% | 50,429 | 27.96\% |
| d. Other Investments (not exceeding 15\%)Total |  |  | 999 | 0.58\% | (999) | -12.23\% | - | 0.00\% |
|  |  |  | 1,72,215 | 100.00\% | 8,169 | 100.00\% | 1,80,385 | 100.00 |

## FORM NL-29-DETAIL REGARDING DEBT SECURITIES

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company
Limited
REGISTRATION NO. 145 AND DATE OF REGISTRATION WITH IRDAI FEBRUARY 15, 2010
(Amount in Rs. Lakhs)

|  | MARKET VALUE |  |  |  | Book Value |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | As at September 30, 2021 | as \% of total for this class | As at September 30, 2020 | as \% of total for this class | As at September 30, 2021 | as \% of total for this class | $\begin{aligned} & \text { As at September 30, } \\ & 2020 \end{aligned}$ | as \% of total for this class |
| Break down by credit rating |  |  |  |  |  |  |  |  |
| AAA rated | 1,07,469.28 | 64\% | 66,246.40 | 56\% | 1,05,470.04 | 64\% | 63,884.37 | 56\% |
| AA or better | 7,105.67 | 4\% | 3,407.40 | 3\% | 7,188.81 | 4\% | 3,501.16 | 3\% |
| Rated below AA but above A | - | 0\% | - | 0\% | - | 0\% | - - | 0\% |
| Rated below A but above B | - | 0\% | - | 0\% | - | 0\% | - | 0\% |
| Rated Below B | 971.00 | 1\% | 3,788.47 | 3\% | 998.88 | 1\% | 4,001.30 | 3\% |
| Any other (Sovereign) | 52,898.88 | 31\% | 45,202.05 | 38\% | 51,789.25 | 31\% | 43,717.27 | 38\% |
|  |  |  |  |  |  |  |  |  |
| Total (A) | 1,68,444.82 | 100\% | 1,18,644.31 | 100\% | 1,65,446.98 | 100\% | 1,15,104.11 | 100\% |
|  |  |  |  |  |  |  |  |  |
| BREAKDOWN BY RESIDUAL MATURITY |  |  |  |  |  |  |  |  |
| Up to 1 year | 20,285.34 | 12\% | 26,026.75 | 23\% | 20,064.71 | 12\% | 27,051.63 | 24\% |
| more than 1 year and upto 3years | 41,016.72 | 24\% | 43,265.71 | 36\% | 39,934.59 | 24\% | 41,020.90 | 36\% |
| More than 3years and up to 7years | 53,436.97 | 32\% | 35,412.71 | 30\% | 52,421.04 | 32\% | 33,839.38 | 29\% |
| More than 7 years and up to 10 years | 51,307.45 | 30\% | 13,425.09 | 11\% | 50,577.72 | 31\% | 12,690.99 | 11\% |
| above 10 years | 2,398.34 | 1\% | 514.06 | 0\% | 2,448.93 | 1\% | 501.20 | 0\% |
| Any other (Please specify) | - | 0\% | - | 0\% | - | 0\% | - | 0\% |
| Total (B) | 1,68,444.82 | 100\% | 1,18,644.31 | 100\% | 1,65,446.98 | 100\% | 1,15,104.11 | 100\% |
|  |  |  |  |  |  |  |  |  |
| Breakdown by type of the issuer |  |  |  |  |  |  |  |  |
| a. Central Government | 37,386.01 | 22\% | 32,408.31 | 27\% | 36,705.43 | 22\% | 31,504.42 | 27\% |
| b. State Government | 15,512.86 | 9\% | 12,793.73 | 11\% | 15,083.82 | 9\% | 12,212.85 | 11\% |
| c. Corporate Securities | 1,15,545.94 | 69\% | 73,442.27 | 62\% | 1,13,657.73 | 69\% | 71,386.84 | 62\% |
| Any other (Please specify) | - | 0\% | - - | 0\% | - - | 0\% |  | 0\% |
| Total (C) | 1,68,444.82 | 100\% | 1,18,644.31 | 100\% | 1,65,446.98 | 100\% | 1,15,104.11 | 100\% |

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
Name of the Shareholder Funds and Policyholder Funds
Fund Sheholder Funds and Policyholder Funds

|  | PARTICULARS | Bonds / Debentures |  | Loans |  | Other Debt instruments |  | All Other Assets |  | TOTAL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NO |  | YTD ( As on September 30, 2021 ) | Prev. FY (As on <br> March 31 2021) | $\begin{gathered} \text { YTD (As on } \\ \text { September 30, } \\ 2021 \text { ) } \end{gathered}$ | Prev. FY (As on <br> March 31 2021) | YTD ( As on September 30, 2021) | Prev. FY (As on <br> March 31 2021) | YTD (As on September 30, 2021 ) | Prev. FY (As on <br> March 31 2021) | $\begin{gathered} \text { YTD (As on } \\ \text { September 30, } \\ 2021 \text { ) } \\ \hline \end{gathered}$ | Prev. FY (As on <br> March 31 2021) |
| 1 | Investments Assets | 1,07,027.94 | 89,898.16 | - | - | 14,706.61 | 22,689.95 | 58,650.04 | 51,552.03 | 1,80,384.59 | 1,64,140.14 |
| 2 | Gross NPA | 1,000.00 | 2,000.00 | - | - | - | - | - | - | 1,000.00 | 2,000.00 |
| 3 | \% of Gross NPA on Investment Assets (2/1) | 0.93\% | 2.22\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.55\% | 1.22\% |
| 4 | Provision made on NPA | 1,000.00 | 2,000.00 | - | - | - | - | - | - | 1,000.00 | 2,000.00 |
| 5 | Provision as a \% of NPA (4/2) | 100\% | 100\% | - | - | - | - | - | - | 100\% | 100\% |
| 6 | Provision on Standard Assets | - | - | - | - | - | - | - | - | - | - |
| 7 | Net Investment Assets (1-4) | 1,06,027.94 | 87,898.16 | - | - | 14,706.61 | 22,689.95 | 58,650.04 | 51,552.03 | 1,79,384.59 | 1,62,140.14 |
| 8 | Net NPA (2-4) | - | - | - | - | - | - | - | - | - | - |
| 9 | \% of Net NPA to Net Investment Assets (8/7) | 0.00\% | 0.00\% | - | - | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% | 0.00\% |
| 10 | Write off made during the period | 1,289.23 | - | - | - | - | - | - | - | 1,289.23 | - |

FORM NL-31-STATEMENT OF INVESTMENT AND INCOME ON INVESTMENT
Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
Statement as on: September 30, 2021
Statement of Investment and Income on Investment

## Name of the Shareholder Funds and Policyholder Funds

| No. | Category of Investment | Category Code | Current Quarter |  |  |  | Year to Date (current year) |  |  |  | Year to Date (previous year) ${ }^{3}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Investment (Rs.) ${ }^{1}$ | Income on Investment (Rs.) | Gross Yield (\%) | Net Yield (\%) ${ }^{2}$ | Investment (Rs.) ${ }^{1}$ | Income on Investment (Rs.) | Gross Yield (\%) | Net Yield (\%) ${ }^{2}$ | Investment (Rs.) ${ }^{1}$ | Income on Investment (Rs.) | Gross Yield (\%) ${ }^{1}$ | Net Yield (\%) ${ }^{2}$ |
| 1 | CENTRAL GOVERNMENT BONDS | CGSB | 36,690.32 | 592.55 | 1.62 | 1.62 | 35,792.29 | 1,137.69 | 3.18 | 3.18 | 26,380.36 | 947.42 | 3.59 | 3.59 |
| 2 | Treasury Bills | CTRB |  |  |  | - |  |  |  |  | 921.35 | 16.39 | 1.78 | 1.78 |
| 3 | STATE GOVERNMENT BONDS | SGGB | 14,877.37 | 310.08 |  | 2.08 | 13,805.14 | 538.29 | 3.90 | 3.90 | 11,886.38 | 428.53 | 3.61 | 3.61 |
| 4 | Central Government Guaranteed Loans / Bonds | CGSL | 6,163.08 | 106.15 | 1.72 | 1.72 | 5,899.43 | 200.18 | 3.39 | 3.39 | 309.66 | 6.78 | 2.19 | 2.19 |
| 5 | Bonds / Debentures issued by NHB / Institutions accredited by NHB | HTDN | 13,326.45 | 346.75 | 2.60 | 2.60 | 13,077.07 | 596.17 | 4.56 | 4.56 | 8,561.28 | 359.66 | 4.20 | 4.20 |
| 6 | Bonds / Debentures issued by HUDCO | HTHD | 5,033.55 | 86.06 | 1.71 | 1.71 | 5,036.68 | 169.94 | 3.37 | 3.37 | 4,116.33 | 147.96 | 3.59 | 3.59 |
| 7 | INFRASTRUCTURE - <br> INFRASTRUCTURE DEVELOPMENT FUND (IDF) | IDDF | 2,182.39 | 47.79 | 2.19 | 2.19 | 2,351.10 | 102.67 | 4.37 | 4.37 | 2,529.78 | 109.74 | 4.34 | 4.34 |
| 8 | INFRASTRUCTURE - PSU DEBENTURES / BONDS | IPTD | 48,227.40 | 858.19 | 1.78 | 1.78 | 45,706.87 | 1,568.07 | 3.43 | 3.43 | 27,122.44 | 994.45 | 3.67 | 3.67 |
| 9 | Units of Infrastructure Investment Trust | EIIT | 231.00 |  |  |  | 180.51 |  |  |  |  |  |  |  |
| 10 | CORPORATE SECURITIES DEBENTURES | ECOS | 35,104.68 | 569.43 | 1.62 | 1.62 | 32,698.47 | 1,066.57 | 3.26 | 3.26 | 14,802.28 | 584.90 | 3.95 | 3.95 |
| 11 | Deposits - CDs with Scheduled Banks | EDCD |  |  |  |  |  |  |  |  | 2,563.36 | 73.89 | 2.88 | 2.88 |
| 12 | DEPOSITS - DEPOSIT WITH SCHEDULED BANKS, FIS (INCL. BANK BALANCE AWAITING INVESTMENT), CCIL, RBI | ECDB | 7,325.36 | 98.29 | 1.34 | 1.34 | 7,626.43 | 196.69 | 2.58 | 2.58 | 9,577.93 | 314.61 | 3.28 | 3.28 |
| 13 | Application Money | ECAM |  |  |  |  | 48.09 |  |  |  | 94.77 | 1.14 | 1.20 | 1.20 |
| 14 | MUTUAL FUNDS - GILT / G SEC / LIQUID SCHEMES | EGMF | 5,589.65 | 60.91 | 1.09 | 1.09 | 8,118.76 | 142.89 | 1.76 | 1.76 | 4,518.31 | 89.40 | 1.98 | 1.98 |
| 15 | Infrastructure - Debentures / Bonds / CPs / loans | IODS | 998.44 | 0.72 | 0.07 | 0.07 | 998.32 | 0.51 | 0.05 | 0.05 | 2,998.89 | 0.42 | 0.01 | 0.01 |
| 16 | Debentures | OLDB | 760.59 | 0.64 | 0.08 | 0.08 | 879.29 | 0.63 | 0.07 | 0.07 | 1,002.48 | (50.46) | (5.03) | (5.03) |
|  | TOTAL |  | 1,76,510.30 | 3,077.55 | 1.74 | 1.74 | 1,72,218.45 | 5,720.30 | 3.32 | 3.32 | 1,17,385.58 | 4,024.84 | 3.43 | 3.43 |

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
Statement as on: September 30, 2021
Statement of Down Graded Investments
Name of Shareholder Funds and Policyholder Funds
Fund Shareholder Funds and Policyholder Funds

| No | Name of the Security | COI | Amount | Date of Purchase | Rating Agency | Original Grade | Current Grade | Date of last <br> Downgrade | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A. | During the Quarter ${ }^{1}$ |  |  |  |  |  |  |  |  |
| 1 | Nil |  |  | 0 |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| B. | As on Date ${ }^{2}$ |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| 1 | 8.90\% RCAP DB 09-09-2021 | ECOS | 1000 | 27-Dec-16 | CARE | AAA | AA+ | 24-Mar-17 |  |
| 2 | 8.90\% RCAP DB 09-09-2021 | ECOS | 1000 | 27-Dec-16 | CARE | AA+ | AA | 08-Oct-18 |  |
| 3 | 8.90\% RCAP DB 09-09-2021 | OLDB | 1000 | 27-Dec-16 | CARE | AA | A+ | 06-Mar-19 |  |
| 4 | 8.90\% RCAP DB 09-09-2021 | OLDB | 1000 | 27-Dec-16 | CARE | A+ | A | 18-Apr-19 |  |
| 5 | 8.90\% RCAP DB 09-09-2021 | OLDB | 1000 | 27-Dec-16 | CARE | A | BBB | 18-May-19 |  |
| 6 | 8.90\% RCAP DB 09-09-2021 | OLDB | 1000 | 27-Dec-16 | CARE | BBB | BB | 24-Aug-19 |  |
| 7 | 8.90\% RCAP DB 09-09-2021 | OLDB | 1000 | 27-Dec-16 | CARE | BB | D | 20-Sep-19 |  |
|  |  |  |  |  |  |  |  |  |  |
| 1 | 8.65\% IFIN DB 06-12-2021 | ICTD | 1000 | 29-Dec-16 | ICRA | AAA | AA+ | 16-Aug-18 |  |
| 2 | 8.65\% IFIN DB 06-12-2021 | IODS | 1000 | 29-Dec-16 | ICRA | AA+ | BB | 08-Sep-18 |  |
| 3 | 8.65\% IFIN DB 06-12-2021 | IODS | 1000 | 29-Dec-16 | ICRA | BB | D | 17-Sep-18 |  |
|  |  |  |  |  |  |  |  |  |  |
| 1 | 8.90\% IFIN DB 28-03-2021 | ICTD | 1000 | 30-Mar-16 | ICRA | AAA | AA+ | 16-Aug-18 |  |
| 2 | 8.90\% IFIN DB 28-03-2021 | IODS | 1000 | 30-Mar-16 | ICRA | AA+ | BB | 08-Sep-18 |  |
| 3 | 8.90\% IFIN DB 28-03-2021 | IODS | 1000 | 30-Mar-16 | ICRA | BB | D | 17-Sep-18 |  |
|  |  |  |  |  |  |  |  |  |  |
| 1 | 8.90\% IFIN DB 20-03-2021 | ICTD | 1000 | 21-Mar-16 | ICRA | AAA | AA+ | 16-Aug-18 |  |
| 2 | 8.90\% IFIN DB 20-03-2021 | IODS | 1000 | 21-Mar-16 | ICRA | AA+ | BB | 08-Sep-18 |  |
| 3 | 8.90\% IFIN DB 20-03-2021 | IODS | 1000 | 21-Mar-16 | ICRA | BB | D | 17-Sep-18 |  |
|  |  |  |  |  |  |  |  |  |  |

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

| S.No. | Reinsurance/Retrocession Placements | No. of reinsurers | Premium ceded to reinsurers (Upto the Quarter) |  |  | ```Premium ceded to reinsurers / Total reinsurance premium ceded (%)``` |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Proportional | Non-Proportional | Facultative |  |
|  | Outside India |  |  |  |  |  |
| 1 | No. of Reinsurers with rating of AAA and above |  | - | - | - | - |
| 2 | No. of Reinsurers with rating AA but less than AAA |  | - | - | - | - |
| 3 | No. of Reinsurers with rating A but less than AA |  | - | - | - | - |
| 4 | No. of Reinsurers with rating BBB but less than $A$ |  | - | - | - | - |
| 5 | No. of Reinsurers with rating less than BBB |  | - | - | - | - |
|  | Total (A) |  | - | - | - | - |
|  | With In India |  |  |  |  |  |
| 1 | Indian Insurance Companies |  | - | - | - | - |
| 2 | FRBs | 3 | 19,471 | 23 | - | 67\% |
| 3 | GIC Re | 1 | 9,703 | 23 | - | 33\% |
| 4 | Other (to be Specified) |  | - | - | - | - |
|  | Total (B) |  | 29,174 | 46 | - | 100\% |
|  | Grand Total (C) $=(\mathrm{A})+(\mathrm{B})$ |  | 29,174 | 46 | - | 100\% |




## FORM NL-35- QUARTERLY BUSINESS RETURNS ACROSS LINE OF BUSINESS

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited) Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
(Amount in Rs. Lakhs)

| SI.No. | Line of Business | For the Quarter ended September 30, 2021 |  | For the Quarter ended September 30, 2020 |  | Upto the quarter ended September 30, 2021 |  | Upto the quarter ended September 30, 2020 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Premium | No. of Policies | Premium | No. of Policies | Premium | No. of Policies | Premium | No. of Policies |
| 1 | Fire | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| 2 | Marine Cargo | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| 3 | Marine Other than Cargo | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| 4 | Motor OD | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| 5 | Motor TP | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| 6 | Health | 65,056.32 | 2,83,015.00 | 40,206.70 | 2,20,894.00 | 1,22,431.45 | 5,57,653.00 | 70,152.51 | 3,81,234.00 |
| 7 | Personal Accident | 1,362.59 | 27,056.00 | 1,118.52 | 18,844.00 | 2,465.36 | 45,498.00 | 1,774.81 | 35,929.00 |
| 8 | Travel | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| 9 | Workmen's Compensation/ Employer's liability | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| 10 | Public/ Product Liability | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| 11 | Engineering | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| 12 | Aviation | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| 13 | Crop Insurance | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| 14 | Other segments | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |
| 15 | Miscellaneous | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. | N.A. |

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

| SI.No. | Channels | For the Quarter ended September 30, 2021 |  | Upto the quarter ended September 30, 2021 |  | For the Quarter ended September 30, 2020 |  | Upto the quarter ended September 30, 2020 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | No. of Policies | $\begin{aligned} & \hline \text { Premium } \\ & \text { (Rs.Lakhs) } \end{aligned}$ | No. of Policies | $\begin{aligned} & \hline \text { Premium } \\ & \text { (Rs.Lakhs) } \end{aligned}$ | No. of Policies | Premium (Rs.Lakhs) | No. of Policies | Premium (Rs.Lakhs) |
| 1 | Individual agents | 1,21,438 | 24,225.56 | 2,23,013 | 44,062.76 | 84,537 | 14,979.57 | 1,48,967 | 26,763.83 |
| 2 | Corporate Agents-Banks | 63,130 | 13,012.84 | 1,14,900 | 22,607.09 | 49,111 | 9,370.93 | 93,131 | 15,676.40 |
| 3 | Corporate Agents -Others | 556 | 5,986.39 | 1,084 | 12,994.08 | 133 | 2,299.09 | 269 | 2,415.54 |
| 4 | Brokers | 66,977 | 9,890.06 | 86,259 | 13,585.93 | 11,311 | 2,319.32 | 19,176 | 4,891.25 |
| 5 | Micro Agents | - | - | - | - | - | - | - | - |
| 6 | Direct Business |  |  |  |  |  |  |  |  |
|  | -Officers/Employees | 51,564 | 12,177.03 | 1,05,624 | 23,397.53 | 34,431 | 7,173.85 | 63,103 | 13,258.40 |
|  | -Online (Through Company Website | 2,419 | 430.24 | 7,093 | 762.29 | 10,407 | 357.63 | 11,134 | 447.76 |
|  | -Others | - | - | - | - | - | - | - | - |
| 7 | Common Service Centres(CSC) | - | - | - | - | - | - | - | - |
| 8 | Insurance Marketing Firm | 688 | 135.21 | 1,112 | 216.82 | 411 | 58.80 | 667 | 103.22 |
| 9 | Point of sales person (Direct) | - | - | - | - | - | - | - | - |
| 10 | MISP (Direct) | - | - | - | - | - | - | - | - |
| 11 | Web Aggregators | 3,299 | 561.57 | 64,066 | 7,270.31 | 49,397 | 4,766.03 | 80,716 | 8,370.94 |
| 12 | Referral Arrangements | - | - | - | - | - | - | - | - |
| 13 | Other (to be sepcified) | - | - | - | - | - | - | - | - |
|  |  |  |  |  |  |  |  |  |  |
|  | Total (A) | 3,10,071 | 66,418.91 | 6,03,151 | 1,24,896.81 | 2,39,738 | 41,325.22 | 4,17,163 | 71,927.32 |
|  |  |  |  |  |  |  |  |  |  |
| 14 | Business outside India (B) | - | - | - | - | - | - | - | - |
|  |  |  |  |  |  |  |  |  |  |
|  | Grand Total (A+B) | 3,10,071 | 66,418.91 | 6,03,151 | 1,24,896.81 | 2,39,738 | 41,325.22 | 4,17,163 | 71,927.32 |

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDDAI February 5 ,
Upto the quarter ending Septembeer 30,202

| Sl. No. | Claims Experience | Fire | $\begin{aligned} & \text { Marine } \\ & \text { Cargo } \end{aligned}$ | $\begin{gathered} \text { Marine } \\ \text { Hull } \end{gathered}$ | $\begin{gathered} \text { Total } \\ \text { Marine } \end{gathered}$ | Motor OD | Motor TP | $\begin{aligned} & \text { Total } \\ & \text { Motor } \end{aligned}$ | Health | $\begin{aligned} & \text { Personal } \\ & \text { Accident } \end{aligned}$ | Travel | Total Health | Workmen's Compensation/ Employer's | Public/ Product Liability | Engineering | Aviation | $\begin{gathered} \text { Crop } \\ \text { Insurance } \end{gathered}$ | $\begin{gathered} \text { Other } \\ \text { segments } \end{gathered}$ | Miscellaneous | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Claims $0 / 5$ at the beginning of the period |  | . | $\cdot$ |  |  |  |  | 3,571 | 31 | . | - | - | - | $\cdot$ |  |  | - |  | 3,602 |
| 2 | Claims reported during the period | . | . | . |  | . | . | . |  |  | . | . | . | . | . | . |  | . |  |  |
|  | (a) Booked During the period | - | . | - | . | - | . | - | 1,32,554 | 274 | - | . | - | . | . | . | . | . | - | 1,32,828 |
|  | (b) Reopened during the Period | - | - | - | . | - | - | - | 2,962 | 26 | $\cdot$ | . | - | - | - | - | $\cdot$ | - | - | 2,988 |
|  | (c) Other Adjustment | . | . | . | . | . | . | - | - | - | . | . | . | . | . | . | . | - | - |  |
| 3 | Claims Settled during the period | - | . | - | . | - | - | - | - | . | . | . | - | - | . | . | - | . | - | - |
|  | (a) paid during the period | - | - | - | . | - | - | - | 1,17,779 | 150 | - | . | - | - | - | - | - | - | - | 1,17,929 |
|  | (b) Other Adjustment | - | - | - | - | $\cdot$ | $\cdot$ | - | - | $\cdot$ | - | - | - | - | - | - | - | - | - | - |
| 4 | Claims Repudiated during the period | . | . | . | . | . | . | . | 12,400 | 111 | . | . | . | . | . | . | . | . | - | 12,511 |
|  | Other Adjustment | . | - | - | - | . | . | - | - | - | - | - | - | - | - | - | . | . | - |  |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed $\mathrm{A} / \mathrm{c}$. after the mandatory period as prescribed by the Authority) | $\cdot$ | - | - |  | - | - | - | - | - | $\cdot$ | $\cdot$ | - | - | - | - | $\cdot$ | $\cdot$ |  |  |
| 6 | Claims 0/S at End of the period |  | . | . |  | . | . | . | 8,908 | 70 | . | . | . | . | . | . | . | . |  | 8,978 |
|  | Less than 3months | . | . | - |  | . | . | . | 8,908 | 70 | - | - | - | - | . | . | - | . |  | 8,978 |
|  | 3 months to 6 months |  |  |  |  |  |  |  |  |  |  |  |  | - |  |  | - | - |  |  |
|  | 6 months to 1 year | . | . | . | . | . | . | - | . | . | - | - | . | . | . | . | . | - | . | . |
|  | 1 1year and above | . | . | . |  | . | . | . | - | . | . | . | . | . | . | - | - | - | - |  |

Upto the quarter ending September 30,2021

| Sl. No. | Claims Experience | Fire | $\begin{aligned} & \text { Marine } \\ & \text { Cargo } \end{aligned}$ | $\begin{gathered} \text { Marine } \\ \text { Hull } \end{gathered}$ | $\begin{gathered} \hline \text { Total } \\ \text { Marine } \end{gathered}$ | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | $\begin{array}{\|c} \hline \text { Workmen's } \\ \text { Compensation/ } \\ \text { Emploev's } \\ \text { liability } \end{array}$ | Public/ Liability | Engineering | Aviation | $\begin{aligned} & \text { Crop } \\ & \text { Insurance } \end{aligned}$ | $\begin{gathered} \hline \begin{array}{c} \text { Other } \\ \text { segments } \end{array} \end{gathered}$ | Miscellaneous | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Claims 0/S at the beginning of the period |  | . | . | . |  | . | . | 2,962.31 | 419.60 | . | . |  | . | . | . |  |  |  | 3,381.91 |
| 2 | Claims reported during the period |  | - | - | - |  |  | - |  |  | - | - | . |  |  |  |  |  |  |  |
|  | (a) Booked During the period | . | . | . | . | . | . | . | 96,639.48 | 1,171.43 | . | . | . | . | . | . | - |  | . | 97,810.91 |
|  | (b) Reopened during the Period | . | . | . | . | . | . | . | 3,271.24 | 135.01 | . | - | - | . | . | . | . | . | - | 3,406.25 |
|  | (c) Other Adjustment | . | . | . | . | . | . | - | - | - | - | - | . | . | . | - | - | . | - |  |
| 3 | Claims Settled during the period | . | . | - | . | . | - | . | - | - | . | . | $\cdot$ | - | . | - | . | - | - |  |
|  | (a) paid during the period | . | . | . | - | - | - | . | 64,490.60 | 55.80 | . | . | . | - | - | - | - | - | - | 65,046.40 |
|  | (a) paid during the period (b)Other Adjustment | - | - | $\cdot$ | - | - | - | - | - | - | - | $\cdot$ | $\cdot$ | - | $\cdot$ | - | - | $\cdot$ | - |  |
| 4 | Claims Repudiated during the period | . | - | . | . | . | . | - | 32,277.43 | 969.20 | $\cdots$ | . | . | . | . | . | . | . | . | 33,246.63 |
|  | Other Adjustment | . | - | $\cdot$ | $\cdot$ | $\cdot$ | $\cdot$ | - | - | - | - | - | $\cdot$ | $\cdot$ | - | $\cdot$ | $\cdot$ | $\cdot$ | - | - |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the | - | $\cdot$ | $\cdot$ | - | - | $\cdot$ | - | - | $\cdot$ | - | $\cdot$ | $\cdot$ | - | $\cdot$ | $\cdot$ | - | - | $\cdot$ | - |
| 6 | Claims 0/S at End of the period | . | . | . | . | . | . | . | 6,105.00 | 201.04 | . | . | . | . | . | . | . | . | . | 6,306.05 |
|  | Less than 3months | . | - | - | - | - | - | - | 6,105.00 | 201.04 | . | - | - | - | . | - | - | . | - | 6,306.05 |
|  | 3 months to 6 months | . | . | . | . |  | . | . | - | - | . | . | . | . | . | . | . | . | . |  |
|  | 6 months to 1 year | . | . | - | . | . | - | . | . | . | . | - | - | . | . | . | . | - | - | - |
|  | 1year and above | - | - | - | - | - | - | - | - | - | - | - | - | - | . | - | . | . | . |  |

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited) Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

| Ageing of Claims (Claims paid) (Amount in Rs. Lakhs) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Sl.No. | Line of Business | No. of claims paid |  |  |  |  |  |  | Amount of claims paid |  |  |  |  |  |  | Total No. of claims paid | Total amount of claims paid |
|  |  | upto 1 month | $\begin{gathered} >1 \text { month and } \\ <=3 \text { months } \end{gathered}$ | $\left\lvert\, \begin{gathered} >3 \text { months and } \\ <=6 \text { months } \end{gathered}\right.$ | $>6 \text { months and }$ | $\begin{gathered} >1 \text { year and }<= \\ 3 \text { years } \end{gathered}$ | $\begin{gathered} >3 \text { years and } \\ <=5 \text { years } \end{gathered}$ | $>5$ years | upto 1 month | $\begin{array}{\|c\|} \hline>1 \text { month and } \\ <=3 \text { months } \end{array}$ | $\left\lvert\, \begin{gathered} >3 \text { months and } \\ <=6 \text { months } \end{gathered}\right.$ | $>6 \text { months and }$ | $\begin{gathered} >1 \text { year and }<= \\ 3 \text { years } \end{gathered}$ | $\begin{array}{\|c} >3 \text { years and } \\ <=5 \text { years } \end{array}$ | > 5 years |  |  |
| 1 | Fire | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 2 | Marine Cargo | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | . |
| 3 | Marine Other than Cargo | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 4 | Motor OD | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |  |
| 5 | Motor TP | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 6 | Health | 68,092 | 291 | 11 | - | - | - | - | 35,990.85 | 301.95 | 25.46 | - | - | - | - | 68,394 | 36,318.27 |
| 7 | Personal Accident | 84 | 2 | - | - | - | - | - | 231.93 | 0.05 | - | - | - | - | - | 86 | 231.98 |
| 8 | Travel | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 9 | Workmen's Compensation/ Employer's liability | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 10 | Public/ Product Liability | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 11 | Engineering | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 12 | Aviation | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 13 | Crop Insurance | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 14 | Other segments ${ }^{(0)}$ | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 15 | Miscellaneous |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Upto the Quarter ending on September 30, 202

| Ageing of Claims (Claims paid) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sl.No. | Line of Business | No. of claims paid |  |  |  |  |  |  | Amount of claims paid |  |  |  |  |  |  | Total No. of claims paid | Total amount of claims paid |
|  |  | upto 1 month | $\left\lvert\, \begin{gathered} >1 \text { month and } \\ <=3 \text { months } \end{gathered}\right.$ | $>3$ months and <= 6 months | $\underset{<=1 \text { year }}{>6 \text { months and }}$ | $\begin{gathered} >1 \text { year and <= } \\ 3 \text { years } \end{gathered}$ | $\begin{aligned} & >3 \text { years and } \\ & <=5 \text { years } \end{aligned}$ | > 5 years | upto 1 month | $>1$ month and <=3 months | $\begin{gathered} >3 \text { months and } \\ <=6 \text { months } \end{gathered}$ | $\underset{<=1 \text { year }}{>6 \text { months and }}$ | $\left\lvert\, \begin{gathered} >1 \text { year and }<= \\ 3 \text { years } \end{gathered}\right.$ | $\begin{aligned} & >3 \text { years and } \\ & <=5 \text { years } \end{aligned}$ | $>5$ years |  |  |
| 1 | Fire | - | - | - | - | - | - |  | - | - | - | - | - | - |  | - |  |
| 2 | Marine Cargo | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |  |
| 3 | Marine Other than Cargo | - | - | - | - | - | - | - | - | - | - | - | - | - | . | - | - |
| 4 | Motor OD | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 5 | Motor TP | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 6 | Health | 1,16,585 | 1,164 | 29 | 1 | - | - | - | 63,310.23 | 1,140.55 | 39.33 | 0.49 | - | - | - | 1,17,779 | 64,490.60 |
| 7 | Personal Accident | 141 | 9 | - | - | - | - | - | 551.97 | 3.83 | - | - | - | - | - | 150 | 555.80 |
| 8 | Travel | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 9 | Workmen's Compensation/ Employer's liability | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 10 | Public/ Product Liability | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |  |
| 11 | Engineering | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 12 | Aviation | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 13 | Crop Insurance | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 14 | Other segments ${ }^{(3)}$ | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 15 | Miscellaneous | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |


| , |  | manme |  |  |  |  |  |  |  |  |  |  |  |  | Neathenm |  |  |  |  |  |  | tava |  | membtrat |  |  |
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|  |  |  | momemem | toat |  | wamomm |  |  |  |  |  |  |  | toat |  |  |  |  |  |  | Remane |  |  |  |  |  |
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| 戓 |  |  |  |  |  |  |  |  |  |  |  |  |  |  | \%sais |  | Smes | 20ess | 2272 |  | ${ }^{2 \times m}$ |  |  | \%noss |  |  |
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| \%ememsems |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ${ }_{\text {unimes }}$ |  | 5\%88 | \%mant | 3120\% |  | -13900 |  |  | usmin | \%ams |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 3-1. | , |  | - |  |  |  |  |  |
| Natemmemel |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ${ }_{\text {S, } 2658}$ |  | , | 10,7488 | ${ }_{2}^{18,082}$ |  | ems |  |  | smens | ${ }_{15,525}$ |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  | , |  |  |  | . |  | same |  | Seme | , 3nss | sear |  | \% |  |  | sinc | , \%am |  |
| 戓 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | $\xrightarrow{\text { maxis }}$ |  | , mix |  | ans |  |  |  |  |  |
| Camememememele |  |  |  |  |  |  |  |  |  |  |  |  |  |  | s.seata |  | 4 42092 | ${ }^{\text {3,203 }}$ | 3mem |  | [amp |  |  | 4.1n2 | :1uns |  |
| ${ }_{\text {comem }}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| membenetr |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ${ }^{328}$ |  | ${ }^{2088}$ | 12em | 246 |  | ${ }_{12260}$ |  |  | ${ }_{2}^{2093}$ | ${ }_{2}^{2,0 \times 3}$ |  |
| Triosemameme |  |  |  |  |  |  | . |  | . |  |  |  |  | . | ${ }_{2}^{2,3,264}$ |  | ${ }^{2}$ 2ems | 5*288 | ¢284 |  | n30 |  |  | 2,5ms | \%, mam |  |
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|  |  |  |  |  |  |  | . |  | , |  |  |  |  |  | , |  | , |  | $\xrightarrow{\text { nex }}$ |  | , |  |  | $\frac{.3,28}{\substack{\text { and }}}$ | ${ }_{\text {an }}^{\text {en }}$ |  |
| Emasmembem |  |  |  |  |  |  |  |  |  |  |  |  |  |  | [,2239 |  | R,Lumex | , $2 \times 8$ | sest |  | som |  |  | [sese | \% 2 |  |
| Hatemememomp wiom |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ${ }^{\text {ama }}$ |  | (10x) | (xan | 2m |  | Iome |  |  | (2009 | (10x) |  |


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Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as

## Max Bupa Health Insurance Company Limited

Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

| SI. No. | Office Information | Number |
| :---: | :---: | :---: |
| 1 | No. of offices at the beginning of the year | 114 |
| 2 | No. of branches approved during the year | 0 |
| 3 | No. of branches opened during the Out of approvals of previous year | 45 |
| 4 | year $\quad$ Out of approvals of this year | 0 |
| 5 | No. of branches closed during the year | 0 |
| 6 | No of branches at the end of the year | 159 |
| 7 | No. of branches approved but not opened | 0 |
| 8 | No. of rural branches | 0 |
| 9 | No. of urban branches | 159 |
| 10 | No. of Directors:- <br> (a) Independent Director <br> (b) Executive Director <br> (c) Non-executive Director <br> (d) Women Director <br> (e) Whole time director | $\begin{aligned} & 3 \\ & 1 \\ & 5 \\ & 1 \\ & 0 \end{aligned}$ |
| 11 | No. of Employees <br> (a) On-roll: <br> (b) Off-roll: <br> (c) Total | $\begin{aligned} & 5298 \\ & 4510 \\ & 9808 \end{aligned}$ |
| 12 | No. of Insurance Agents and Intermediaries <br> (a) Individual Agents, <br> (b) Corporate Agents-Banks <br> (c)Corporate Agents-Others <br> (d) Insurance Brokers <br> (e) Web Aggregators <br> (f) Insurance Marketing Firm <br> (g) Motor Insurance Service Providers (DIRECT) <br> (h) Point of Sales persons (DIRECT) <br> (i) Other as allowed by IRDAI (To be specified) | 83678 14 22 269 14 73 0 0 0 |

Employees and Insurance Agents and Intermediaries -Movement

| Particulars | Employees | Insurance Agents and <br> Intermediaries |
| :--- | :---: | :---: |
| Number at the beginning of the | 11999 | 73693 |
| Recruitments during the quarter | 2014 | 13869 |
| Attrition during the quarter | 4205 | 3492 |
| Number at the end of the quarter | 9808 | 84070 |

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited

Registration No. 145 and Date of Registration with the IRDAI February 15, 2010

| Board of Directors and Key Management Persons |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| SI. No. | Name of person | Designation | Role /Category | Details of change in the period, if any |
| Board of Directors |  |  |  |  |
| 1 | Mr. Chandrashekhar Bhaskar Bhave | Chairman of Board \& Independent Director | Non Executive Director |  |
| 2 | Mr. Divya Sehgal | Director | Non Executive Director |  |
| 3 | Mr. Maninder Singh Juneja | Director | Non Executive Director |  |
| 4 | Mr. Rajagopalan Santhanam | Director | Non Executive Director |  |
| 5 | Mr. David Martin Fletcher | Director | Non Executive Director |  |
| 6 | Mr. Pradeep Pant | Independent Director | Non Executive Director |  |
| 7 | Mr. Dinesh Kumar Mittal | Independent Director | Non Executive Director |  |
| 8 | Mr. Krishnan Ramachandran | Chief Executive Officer \& Managing Director | Executive Directors |  |
| 9 | Ms. Penelope Ruth Dudley | Director | Non Executive Director |  |
|  |  |  |  |  |
| Key Management Persons |  |  |  |  |
| 1 | Mr. Krishnan Ramachandran | Chief Executive Officer \& Managing Director | CEO \& Managing Director |  |
| 2 | Mr. C Anil Kumar | Director \& Chief Financial Officer | Chief Financial Officer |  |
| 3 | Mr. Vishwanath Mahendra | Appointed Actuary | Appointed Actuary |  |
| 4 | Mr. Partha Banerjee | Director \& Head - Legal, Compliance \& Regulatory Affairs and Chief Compliance | Chief Compliance Officer |  |
| 5 | Mr. Vikas Jain | Chief Investment Officer \& Financial Controller | Chief Investment Officer |  |
| 6 | Mr. Rajat Sharma | Assistant Vice President Company Secretary | Company Secretary |  |
| 7 | Mr. Krishna B. Singla | Vice President \& Chief Risk Officer | Chief Risk Officer |  |

Name of Insurer: Niva Bupa Health Insurance Company Limited (Formerly Known as Max Bupa Health Insurance Company Limited)
Registration No. 145 and Date of Registration with the IRDAI February 15, 2010
(Amount in Rs. Lakhs)

| Rural \& Social Obligations (Apr'21-Sep'21) |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| SI.No. | Line of Business | Particular | No. of Policies Issued | Premium Collected | Sum Assured |
| 1 | FIRE | Rural | NA | NA | NA |
|  |  | Social | NA | NA | NA |
| 2 | MARINE CARGO | Rural | NA | NA | NA |
|  |  | Social | NA | NA | NA |
| 3 | MARINE OTHER THAN CARGO | Rural | NA | NA | NA |
|  |  | Social | NA | NA | NA |
| 4 | MOTOR OD | Rural | NA | NA | NA |
|  |  | Social | NA | NA | NA |
| 5 | MOTOR TP | Rural | NA | NA | NA |
|  |  | Social | NA | NA | NA |
| 6 | HEALTH | Rural | 74,364.00 | 11,154.78 | 15,54,431.90 |
|  |  | Social | - | - | - |
| 7 | PERSONAL ACCIDENT | Rural | 10,702.00 | 451.09 | 6,20,774.10 |
|  |  | Social | - | - | - |
| 8 | TRAVEL | Rural | NA | NA | NA |
|  |  | Social | NA | NA | NA |
| 9 | Workmen's Compensation/ Employer's liability | Rural | NA | NA | NA |
|  |  | Social | NA | NA | NA |
| 10 | Public/ Product Liability | Rural | NA | NA | NA |
|  |  | Social | NA | NA | NA |
| 11 | Engineering | Rural | NA | NA | NA |
|  |  | Social | NA | NA | NA |
| 12 | Aviation | Rural | NA | NA | NA |
|  |  | Social | NA | NA | NA |
| 13 | Other Segment | Rural | NA | NA | NA |
|  |  | Social | NA | NA | NA |
| 14 | Miscellaneous | Rural | NA | NA | NA |
|  |  | Social | NA | NA | NA |
|  | Total | Rural | 85,066.00 | 11,605.86 | 21,75,206.00 |
|  |  | Social | - | - | - |

Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited

REGISTRATION NO. 145 AND DATE OF REGISTRATION WITH IRDAI FEBRUARY 15, 2010

## GRIEVANCE DISPOSAL FOR THE PERIOD UPTO SEPTEMBER 30, 2021

Basis New policy count

| SN | Particulars | Opening Balance as on beginning of the quarter | Additions during the quarter | Complaints Resolved/Settled during the quarter |  |  | Complaints Pending at the end of the quarter | Total complaints registered upto the quarter during the financial year |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Fully Accepted | Partial Accepted | Rejected |  |  |
| 1 | Complaints made by customers |  |  |  |  |  |  |  |
| a) | Proposal related | 0 | 8 | 0 | 0 | 7 | 1 | 20 |
| b) | Claim | 22 | 402 | 91 | 18 | 290 | 25 | 618 |
| c) | Policy related | 2 | 118 | 61 | 2 | 45 | 12 | 200 |
| d) | Premium | 0 | 5 | 0 | 0 | 4 | 1 | 9 |
| e) | Refund | 0 | 28 | 12 | 1 | 14 | 1 | 45 |
| f) | Coverage | 0 | 4 | 2 | 0 | 2 | 0 | 10 |
| g) | Cover note related | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| h) | Product | 0 | 17 | 7 | 1 | 8 | 1 | 26 |
| i) | Others:- <br> (i) Issue in GST credits <br> (ii) Policy termination due to non-dislcosure <br> (ii) Agent change/Agent service issue | 0 | 13 | 5 | 1 | 7 | 0 | 13 |
|  | Total number of complaints | 24 | 595 | 178 | 23 | 377 | 41 | 941 |


| 2 | Total No. of policies during period ended 30 Sep 2020* | $18,64,556$ |
| :--- | :--- | ---: |
| 3 | Total No. of claims during period ended 30 Sep 2020 | 51,217 |
| 4 | Total No. of policies during period ended 30 Sep 2021* | $34,50,046$ |
| 5 | Total No. of claims during period ended 30 Sep 2021 | $1,35,816$ |
|  | Total No. of Policy Complaints (current period) per 10,000 <br> policies (current period) | 0.94 |
|  | Total No. of Claim Complaints (current period) per 10,000 <br> claims (current period) | 45.50 |


| 8 | Duration wise Pending Status | Complaints made by customers |  | Complaints made by Intermediaries |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Number | Percentage to Pending complaints | Number | Percentage to Pending complaints | Number | Percentage to Pending complaints |
| a) | Upto 15 days | 41 | 100\% |  |  | 41 | 100\% |
| b) | 15-30 days |  |  |  |  |  |  |
| c) | 30-90 days | - |  |  |  |  |  |
| d) | 90 days \& Beyond | - |  |  |  |  |  |
|  | Total No. of complaint | 41 | 100\% |  |  | 41 | 100\% |

Form NL-46-VOTING ACTIVITY DISCLOSURE UNDER STEWARDSHIP CODE
Name of the Insurer: Niva Bupa Health Insurance Company Limited (Formerly known as Max Bupa Health Insurance Company Limited REGISTRATION NO. 145 AND DATE OF REGISTRATION WITH IRDAI FEBRUARY 15, 2010

| Meeting Date | Investee Company Name | Type of Meeting (AGM / EGM) | Proposal of Management / | Description of the proposal | Management Recommendation | Vote (For I Against/ Abstain) | Reason supporting the vote decision |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NIL Investment in Equity |  |  |  |  |  |  |  |
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