

FORM NL-1-B-RA

HEALTH INSURANCE

	REVENUE AG	COUNT FOR	THE QUARTER END	ED JUN 30, 2019		(Rs.'000)
SN	Particulars	Schedule	FOR THE QUARTER ENDED 30th JUN 2019	UP TO THE QUARTER ENDED 30th JUN 2019	FOR THE QUARTER ENDED 30th JUN 2018	UP TO THE QUARTER ENDED 30th JUN 2018
1	Premiums earned (Net)	NL-4- Premium Schedule	10,82,866	10,82,866	13,00,043	13,00,043
2	Profit/ Loss on sale/redemption of Investments		6,016	6,016	5,289	5,289
3	Accretion/Amortisation of (Premium)/Discount		7,958	7,958	9,907	9,907
4	Others - Contribution from Shareholders Funds towards Excess EOM		3,06,152	- 3,06,152	- 2,44,923	- 2,44,923
5	Interest, Dividend & Rent - Gross		1,00,525	1,00,525	69,254	69,254
5	TOTAL (A)		15,03,517	15,03,517	,	
1	Claims Incurred (Net)	NL-5-Claims Schedule	11,02,958	11,02,958	8,09,877	8,09,877
2	Commission (Net)	NL-6- Commission Schedule	(57,058)	(57,058)	9,517	9,517
3	Operating Expenses related to Insurance Business	NL-7- Operating Expenses Schedule	9,33,821	9,33,821	7,31,434	7,31,434
4	Premium Deficiency		-	-	-	-
	TOTAL (B)		19,79,721	19,79,721	15,50,828	15,50,828
	Operating Profit/(Loss) from Miscellaneous Business C= (A - B)		(4,76,205)	(4,76,205)	78,589	78,589
	APPROPRIATIONS					
	Transfer to Shareholders' Account		(4,76,205)	(4,76,205)	78,589	78,589
	Transfer to Catastrophe Reserve		-	-	-	-
	Transfer to Other Reserves TOTAL (C)		(4,76,205)	(4,76,205)	78,589	- 78,589
*Ac	required by Insurance Regulatory and De	valopment Author				

As required by Insurance Regulatory and Development Authority of India (Expenses of Management of Insurers transacting General or Health Insurance business) Regulations, 2016, expenses of management incurred during the period ended June 30, 2019 in respect of Miscellaneous-"Health" & "PA" insurance business transactions in India by the Company have been fully recognized in the revenue account as expenses to the extent allowable as per regulations. As per the directions from IRDAI, expenses in excess of allowable limits, as per the Regulations have been transferred to Shareholders Accounts.

Note: All premium received is within India



FORM NL-2-B-PL

SN	Particulars	Schedule	FOR THE QUARTER ENDED 30th JUN 2019	UP TO THE QUARTER ENDED 30th JUN 2019	FOR THE QUARTER ENDED 30th JUN 2018	(Rs.'000 UP TO THE QUARTER ENDED 30th JUN 2018
1	OPERATING PROFIT/(LOSS)					
	(a) Fire Insurance		-	-	-	
	(b) Marine Insurance		-	-	-	
	(c) Miscellaneous Insurance		(4,76,205)	(4,76,205)	78,589	78,589
2	INCOME FROM INVESTMENTS					
	(a) Interest, Dividend & Rent - Gross		45,443	45,443	40,116	40,11
	(b) Profit/Loss on sale/redemption of investments		2,323	2,323	2,854	2,854
	(c) Accretion/Amortisation of (Premium)/Discount		440	440	7,317	7,317
3	OTHER INCOME					
	(a) Gain/(Loss) on Foreign Exchange Fluctuation		2,131	2,131	1,161	1,16
	(b) Interest Income		247	247	184	184
	(c) Provision written back		-	-	32	3:
	TOTAL (A)		(4,25,621)	(4,25,621)	1,30,252	1,30,25
4	PROVISIONS (Other than taxation)					
4	(a) For diminution in the value of investments					
	(b) For doubtful debts		2,065	2,065	6,273	6,27
	(c) Penalty		2,005	2,003	0,275	0,27
	(d) Others		-	-	-	
5	OTHER EXPENSES					
5	(a) Expenses other than those related to Insurance		24,052	24,052	2,544	2,54
	Business					
	(b) Bad debts written off		-	-	-	2,44,92
	(c) Being Expenses of Management over the allowable limit transferred from Revenue Account		3,06,152	3,06,152	2,44,923	2,44,92
	TOTAL (B)		3,32,269	3,32,269	2,53,739	2,53,73
	Profit/(Loss) before tax		(7,57,890)	(7,57,890)	(1,23,487)	(1,23,487
	Provision for Taxation		-	-	-	
	Profit/(Loss) after tax		(7,57,890)	(7,57,890)	(1,23,487)	(1,23,487
	APPROPRIATIONS					
	(a) Interim dividends paid during the year		-	-	-	
	(b) Proposed final dividend		-	-	-	
	(c) Dividend distribution tax		-	-	-	
	(d) Transfer to any Reserves or Other Accounts		-	-	-	
	Balance of profit/ (Loss) brought forward from last year/period		(71,85,434)	(71,85,434)	(67,01,566)	(67,01,566
			(50.40.000)	(80.42.222)		(68,25,052
	Balance carried forward to Balance Sheet		(79,43,323)	(79,43,323)	(68,25,052)	(68

NAME OF THE INSURER: MAX BUPA HEALTH INSURANCE COMPANY LIMITED REGISTRATION NO. 145 AND DATE OF REGISTRATION WITH IRDAI FEBRUARY 15, 2010	<b>U</b>
FORM NL-3-B-BS	

BALANCE SHEET AS AT JUN 30, 2019



(Rs.'000) As at As at Schedule Particulars 30th JUN 2018 30th JUN 2019 SOURCES OF FUNDS SHARE CAPITAL NL-8-Share Capital Schedule 98,10,000 92,60,000 SHARE APPLICATION MONEY 6,50,000 PENDING ALLOTMENT RESERVES AND SURPLUS NL-10-Reserves and Surplus Schedule FAIR VALUE CHANGE ACCOUNT -430 1,355 SHAREHOLDERS FAIR VALUE CHANGE ACCOUNT 872 43 POLICYHOLDERS BORROWINGS NL-11-Borrowings Schedule TOTAL 92,61,398 1,04,61,30 APPLICATION OF FUNDS INVESTMENTS - SHAREHOLDERS NL-12-Investment Schedule 28 36 67 29 73 419 INVESTMENTS - POLICYHOLDERS NL-12A-Investment Schedule 58.41.229 39.02.202 LOANS NL-13-Loans Schedule FIXED ASSETS NL-14-Fixed Assets Schedule 3,58,56 3,41,22 CURRENT ASSETS Cash and Bank Balances NL-15-Cash and Bank balances Schedule 1,65,940 81,949 Advances and Other Assets NL-16-Advances and Other Assets Schedule 8,12,45 16,02,870 Sub-Total (A) 17,68,810 8,94,401 1.9 CURRENT LIABILITIES NL-17-Current Liabilities Schedule 37,27,146 26,18,297 PROVISIONS NL-18-Provisions Schedule 45,60,148 30,56,602 Sub-Total (B) 82,87,29 56,74,899 NET CURRENT ASSETS (C) = (A -(65,18,483 (47,80,498) MISCELLANEOUS EXPENDITURE NL-19-Miscellaneous Expenditure Schedule (to the extent not written off or adjusted) DEBIT BALANCE IN PROFIT AND 79.43.323 68.25.052 LOSS ACCOUNT TOTAL 1,04,61,30 92,61,398 CONTINGENT LIABILITIES (Rs.'000) 30th As at As at 30t] Particulars JUN 2018 SN JUN 2019 1 Partly paid-up investments Claims, other than those under Policies, not 2 acknowledged as Debts by the Insurer 3 Underwriting commitments outstanding Claims, under policies, not acknowledged as debts\* 2,05,320 1,26,416 Guarantees given by or on behalf of the Company Statutory Demands in Dispute, not provided for Reinsurance Obligations to the Extent Not provided for 1,07,44 84,81 7 in Accounts TOTAL 3,12,767 2,11,234 Includes compensation raised by policyholders against rejected claims

FORM NL-4-PREMIUM SCHEDULE

PREMIUM EARNED [NET]



Particulars	FOR THE QUARTER ENDED 30th JUN 2019			UP TO THE QUARTER ENDED 30th JUN 2019				FOR THE QUARTER ENDED 30th JUN 2018				UP TO THE QUARTER ENDED 30th JUN 2018				
	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total
Premium from direct business written*	23,88,433	1,16,155	-	25,04,588	23,88,433	1,16,155	-	25,04,588	17,97,876	58,005	-	18,55,881	17,97,876	58,005	-	18,55,881
Service Tax/GST	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Adjustment for change in reserve for unexpired risks	2,94,556	29,074	-	3,23,630	2,94,556	29,074	-	3,23,630	1,12,655	21,984	-	1,34,639	1,12,655	21,984	-	1,34,639
Gross Earned Premium	20,93,877	87,081	-	21,80,958	20,93,877	87,081	-	21,80,958	16,85,221	36,021	-	17,21,242	16,85,221	36,021	-	17,21,242
Add: Premium on reinsurance accepted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Less : Premium on reinsurance ceded	5,58,186	20,208		5,78,394	5,58,186	20,208		5,78,394	4,59,121	10,185		4,69,306	4,59,121	10,185		4,69,306
Net Premium	18,30,247	95,947	-	19,26,194	18,30,247	95,947	-	19,26,194	13,38,755	47,820	-	13,86,575	13,38,755	47,820	-	13,86,575
Adjustment for change in reserve for unexpired risks	5,06,784	12,914	-	5,19,698	5,06,784	12,914	-	5,19,698	(45,948)	(2,159)	-	(48,107)	(45,948)	(2,159)	-	(48,107)
Premium Earned (Net)	10,28,907	53,959	-	10,82,866	10,28,907	53,959	-	10,82,866	12,72,048	27,995	-	13,00,043	12,72,048	27,995	-	13,00,043

#### FORM NL-5 - CLAIMS SCHEDULE

#### CLAIMS INCURRED [NET]



#### HEALTH INSURANCE

	F	OR THE QU		DED	UP T	O THE QUAR		D	FOR THE QUARTER ENDED				UP TO THE QUARTER ENDED			
Particulars		<u>30th J</u>	UN 2019			30th JUN 2	2019			30th JUN	2018			30th JUN	2018	
	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total
Claims paid*																
Direct claims	10,00,160	3,587	-	10,03,747	10,00,160	3,587	-	10,03,747	8,38,637	143	-	8,38,779	8,38,637	143	-	8,38,779
Add Claims Outstanding at the end	11,79,987	1,12,428	-	12,92,415	11,79,987	1,12,428	-	12,92,415	8,01,064	39,003	-	8,40,067	8,01,064	39,003	-	8,40,067
of the period																
Less Claims Outstanding at the	10,34,357	98,300	-	11,32,657	10,34,357	98,300	-	11,32,657	6,08,926	31,491	-	6,40,417	6,08,926	31,491	-	6,40,417
beginning																
Gross Incurred Claims	11,45,790	17,715	-	11,63,505	11,45,790	17,715	-	11,63,505	10,30,775	7,654	-	10,38,429	10,30,775	7,654	-	10,38,429
Add :Re-insurance accepted to	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
direct claims																
Less :Re-insurance Ceded to claims	64,476	(3,929)	-	60,547	64,476	(3,929)	-	60,547	2,29,421	(869)	-	2,28,552	2,29,421	(869)	-	2,28,552
paid and outstanding																
Total Claims Incurred **	10.81.315	21,643	_	11.02.958	10,81,315	21,643	_	11.02.958	8,01,354	8,523	-	8,09,877	8,01,354	8,523	-	8,09,877

\*In case of in house TPA, IRDAI Expense of Management Regulations, 2016 permits an insurer to consider expense not exceeding 3% of Premium as a part of claim cost, accordingly amount of claim paid includes an amount of certain expenses aggregating to Rs. 75,137 thousand (previous period ended 30th June 2018 Rs. 49,329 thousand) allocated to claim handling charges. This amount primarily includes employee and other related costs.

\*\* Includes an amount of Rs. 15,127 thousand during the quarter ended 30th June 2019 (previous period ended 30th June 2018 Rs. 23,191 thousand) on account of expenses incurred towards product related benefit paid to policyholders

## FORM NL-6-COMMISSION SCHEDULE





Particulars	FOR	FOR THE QUARTER ENDED 30th JUN 2019				THE QUA 30th JU		ENDED	FOR	THE QUA 30th JU		NDED	UP TO THE QUARTER ENDED 30th JUN 2018			
	Health	Personal Accident	Others	Total	Health	Personal Accident		Total	Health	Personal Accident		Total	Health	Personal Accident		Total
Commission paid																
Direct	2,81,331	14,595	-	2,95,926	2,81,331	14,595	-	2,95,926	1,92,483	8,240	-	2,00,723	1,92,483	8,240	-	2,00,723
Add: Re-insurance accepted	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Less: Commission on Re-insurance Ceded	3,45,655	7,329	-	3,52,984	3,45,655	7,329	-	3,52,984	1,88,290	2,916	-	1,91,206	1,88,290	2,916	-	1,91,206
Net Commission	(64,324)	7,266	-	(57,058)	(64,324)	7,266	-	(57,058)	4,193	5,324	-	9,517	4,193	5,324	-	9,517
Break-up of the expenses (Gross) incurred t	o procure bi	usiness:				•	•							•		
Agents	1,47,548	1,838	-	1,49,385	1,47,548	1,838	-	1,49,385	1,15,205	1,314	-	1,16,519	1,15,205	1,314	-	1,16,519
Brokers	40,200	66	-	40,266	40,200	66	-	40,266	24,073	13	-	24,086	24,073	13	-	24,086
Corporate Agency	93,584	12,691	-	1,06,275	93,584	12,691	-	1,06,275	53,205	6,913	-	60,118	53,205	6,913	-	60,118
Referral	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Others	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
TOTAL (B)	2,81,331	14,595	-	2,95,926	2,81,331	14,595	-	2.95.926	1,92,483	8,240	-	2.00.723	1.92.483	8,240	-	2,00,723

#### FORM NL-7-OPERATING EXPENSES SCHEDULE

#### OPERATING EXPENSES RELATED TO INSURANCE BUSINESS



SN	Particulars	FOR	THE QUAN 30th JUN		NDED	UP TO	THE QUA 30th JU		Total         Health         Personal Accident         Others         Total         Health         Person Accident           -         4,26,565         3,20,535         10,341         -         3,30,876         3,20,535         10,3           -         27,824         16,045         518         -         16,563         16,045         5           -         18,080         17,900         578         -         18,478         17,900         5           -         32,077         30,357         979         -         31,336         30,357         9           -         40,631         37,048         1,195         -         38,243         37,048         1,1           -         7,316         6,357         205         -         6,562         6,357         2           -         20,511         28,804         920         -         29,424         28,504         9           -         -         -         -         -         -         -         -         -	THE QUA 30th JUN		(Rs.'000) NDED					
01	Turticulurs	Health	Personal Accident	Others	Total	Health	Personal Accident	Others	Total	Health		Others	Total	Health	Personal Accident	Others	Total
	Employees' remuneration & 1 welfare benefits	4,06,782	19,783	-	4,26,565	4,06,782	19,783	-	4,26,565	3,20,535	10,341	-	3,30,876	3,20,535	10,341	-	3,30,876
	Travel, conveyance and vehicle 2 running expenses	26,534	1,290	-	27,824	26,534	1,290	-	27,824	16,045	518	-	16,563	16,045	518	-	16,563
	3 Training expenses 4 Rents, rates and taxes	17,242 30,589	838 1.488	-	18,080 32,077	17,242 30,589	838 1.488	-				-				-	18,478 31,336
_	5 Repairs	38,747	1,884	-	40,631	38,747	1,884	-	40,631	37,048	1,195	-	38,243	37,048	1,195	-	38,243
-	6 Printing & stationery 7 Communication	6,977 19,560	339 951	-	7,316 20,511	6,977 19,560	339 951	-				-				-	6,562 29,424
	8 Legal & professional charges 9 Auditors' fees, expenses etc	1,61,575	7,858	-	1,69,433	1,61,575	7,858	-	1,69,433	1,08,894	3,513	-	1,12,407	1,08,894	3,513	-	1,12,407
	(a) as auditor	858	42	-	900	858	42	-	900	795	26	-	821	795	26	-	821
	(b) as adviser or in any other capacity, in respect of								-	-	-	-	-	-	-	-	-
┝	(i) Taxation matters (ii) Insurance matters	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
	(iii) Management services; and	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	(c) in any other capacity (i) Tax Audit	-	-	-	-	-	-	-	-	37	- 1	-	- 38	37	- 1	-	- 38
1	(ii) Certification Fees 0 Advertisement and publicity	477	23 6,148	-	500 1,32,561	477	23 6.148	-	500 1,32,561	- 91.564	- 2.954	-	- 94,518	- 91.564	- 2.954	-	- 94,518
1	1 Interest and bank charges	8,984	437	-	9,421	8,984	437	-	9,421	6,855	221	-	7,076	6,855	1	-	7,076
1	2 Others (a) Business and Sales Promotion	333	- 16	-	349	333	- 16		- 349	- 95	- 3	-	- 98	- 95		-	- 98
	(b) Membership and Subscription (c) Insurance	675 976	33 48	-	708 1.024	675 976	33 48		708 1.024	457 754	15 24	-	472 778	457	-	-	472 778
	(d) Sitting Fee	1,526	74	-	1,600	1,526	74		1,600	1,162	38	-	1,200	1,162	38	-	1,200
L	(e) Board Meeting Expenses (g) Miscellaneous Expenses*	221 63	11 3	-	232 66	221 63	11	-	232 66	361 77	12	-	373 79	361	12	-	373 79
	3 Depreciation 4 Service Tax A/c & GST	41,721 260	2,029 13	-	43,750 273	41,721 260	2,029 13		43,750 273	40,027 750	1,291 24	-	41,318 774	40,027 750		-	41,318 774
	TOTAL	8,90,513	43,308		9,33,821	8,90,513	-		9,33,821	7,08,574	22,860	-	7,31,434	7,08,574		-	7,31,434

\*None of the items individually are higher than Rs.5,00,000 or 1% of Net Written Premium.

(Rs.'000)



## FORM NL-8-SHARE CAPITAL SCHEDULE

# IADE CADITAI

			(Rs.'000)
SN	Particulars	As at 30th JUN 2019	As at 30th JUN 2018
	Authorised Capital :		
1	1,50,00,000 Equity Shares of Rs 10 each (Previous period ended as at 30th June, 2018:100,00,000,000	1,50,00,000	1,00,00,000
	Equity Shares of Rs 10 each)		
	Issued Capital :		
2	98,10,00,000 Equity Shares of Rs 10 each (Previous period ended as at 30th June, 2018: 92,60,00,000	98,10,000	92,60,000
	Equity Shares of Rs 10 each)		
	Subscribed Capital :		
3	98,10,00,000 Equity Shares of Rs 10 each (Previous period ended as at 30th June, 2018: 92,60,00,000	98,10,000	92,60,000
	Equity Shares of Rs 10 each)		
	Called-up Capital :		
4	98,10,00,000 Equity Shares of Rs 10 each (Previous period ended as at 30th June, 2018: 92,60,00,000	98,10,000	92,60,000
	Equity Shares of Rs 10 each)		
	Add:Calls unpaid	-	
	Add : Equity Shares forfeited (Amount originally paid up)	-	
	Less : Par Value of Equity Shares bought back	-	
	Less : Preliminary Expenses	-	
	Less : Expenses including commission or brokerage on Underwriting or subscription of shares	-	
	TOTAL	98,10,000	92,60,000
	Dut of the above, 50,03,10,000 (Previous period ended as at 30th June, 2018: 47,22,60,000 Equity Shares of Rs. 10/ vith its nominees.		



FORM NL-9-PATTERN OF SHAREHOLDING SCHEDULE

#### HEALTH INSURANCE

PATTERN OF SHAREHOLDING [As certified by the Management]

	4		1 1 2017	TTID: 0010	
	As at 30th	JUN 2019	As at 30th JUN 2018		
Shareholder	Number of	% of Holding	Number of	% of Holding	
	Shares	76 Of Holding	Shares	76 OF HORING	
Promoters					
· Indian	50,03,10,000	51.00%	47,22,60,000	51.00%	
· Foreign	48,06,90,000	49.00%	45,37,40,000	49.00%	
Others	-	-	-	-	
TOTAL	98,10,00,000	100.00%	92,60,00,000	100.00%	
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FORM NL-10-RESERVE AND SURPLUS SCHEDULE

RESERVES AND SURPLUS

			( <b>Rs.'000</b> )
SN	Particulars	As at 30th JUN 2019	As at 30th JUN 2018
1	Capital Reserve	-	-
2	Capital Redemption Reserve	-	-
3	Share Premium	-	-
4	General Reserves	-	-
	Less: Debit balance in Profit and Loss Account	-	-
	Less: Amount utilized for Buy-back	-	-
5	Catastrophe Reserve	-	-
6	Other Reserves	-	-
7	Balance of Profit in Profit & Loss Account	-	-
	TOTAL	-	-



## FORM NL-11-BORROWINGS SCHEDULE

## BORROWINGS

Donnon			( <b>Rs.'000</b> )
SN	Particulars	As at	As at
~		30th JUN 2019	30th JUN 2018
1	Debentures/ Bonds	-	-
2	Banks	-	-
3	Financial Institutions	-	-
4	Others	-	-



# FORM NL-12-INVESTMENT SCHEDULE

# INVESTMENTS- SHAREHOLDERS

#### HEALTH INSURANCE

(

			( <b>Rs.'000</b> )
SN	Particulars	As at	As at
		30th JUN 2019	30th JUN 2018
1	LONG TERM INVESTMENTS	1.00.274	0.50.507
-	Government securities and Government guaranteed bonds including Treasury Bills	4,00,376	
2	Other Approved Securities	6,12,568	5,65,201
3	Other Investments		
	(a) Shares	-	-
	(aa) Equity	-	-
	(bb) Preference	-	-
	(b) Mutual Funds	-	-
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	5,03,509	2,54,637
	(e) Other Securities	-	-
	(f) Subsidiaries	-	-
	(g) Investment Properties-Real Estate	-	-
4	Investments in Infrastructure and Social Sector	5,46,183	5,49,384
5	Other than Approved Investments	-	-
1	Government securities and Government guaranteed bonds including Treasury Bills	-	-
2	Other Approved Securities	-	-
3	Other Investments		
	(a) Shares		
	(aa) Equity	-	-
	(bb) Preference	-	-
	(b) Mutual Funds (refer note (b) below)	1,23,987	5,63,153
	(c) Derivative Instruments	-	-
	(d) Debentures/ Bonds	-	2,93,153
	(e) Other Securities- Fixed Deposits	6,50,054	99,000
	(f) Subsidiaries	-	
	(g) Investment Properties-Real Estate	-	_
4	Investments in Infrastructure and Social Sector		2,96,354
5	Other than Approved Investments	-	2,2 0,001
	TOTAL	28,36,676	29,73,419

Notes:

a. Aggregate amount of shareholder's investments other than listed equity securities and derivative instruments is Rs. 28,36,675 thousand and (previous period ended 30th June 2018 Rs.29,73,419 thousand). Market value of such investments is Rs. 28,79,627 thousand and (previous period ended 30th June 2018 Rs. 29,24,334 thousand)

b. The historical cost of investments in mutual funds which have been valued on fair value basis is Rs. 1,23,550 thousand and previous period ended 30th June 2018 Rs. 5,61,798 thousand).



#### FORM NL-12A-INVESTMENT SCHEDULE

#### INVESTMENTS- POLICYHOLDERS

#### HEALTH INSURANCE

58.41.229

39,02,202

#### (Rs.'000) As at As at SN Particulars 30th JUN 2019 30th JUN 2018 LONG TERM INVESTMENTS Government securities and Government guaranteed bonds including Treasury Bills 10.92.675 10.94.554 1 2 Other Approved Securities 1,02,413 3 Other Investments (a) Shares (aa) Equity (bb) Preference (b) Mutual Funds (c) Derivative Instruments (d) Debentures/ Bonds 15,55,176 6,03,262 (e) Other Securities (f) Subsidiaries (g) Investment Properties-Real Estate 4 Investments in Infrastructure and Social Sector 9,04,945 10,04,862 3,25,318 5 Other than Approved Investments 4,46,295 1,01,877 Government securities and Government guaranteed bonds including Treasury Bills 1 2 Other Approved Securities 3 Other Investments (a) Shares (aa) Equity (bb) Preference (b) Mutual Funds (refer note (b) below) 4,23,244 41,085 (c) Derivative Instruments 2,48,760 4,34,087 (d) Debentures/ Bonds (e) Other Securities- Fixed Deposits 4,92,600 3,27,500 (f) Subsidiaries (g) Investment Properties-Real Estate 4 Investments in Infrastructure and Social Sector 2,94,975 Other than Approved Investments 2,49,803

Notes:

TOTAL

Aggregate amount of policyholder's investments other than listed equity securities and derivative instruments is Rs. 58,41,229 thousand and a. (previous period ended 30th June 2018 Rs. 39,02,202 thousand). Market value of such investments is Rs. 59,03,067 thousand and (previous period ended 30th June 2018 Rs. 38,77,467 thousand).

b. The historical cost of investments in mutual funds which have been valued on fair value basis is Rs. 4.22,372 thousands and( previous period ended 30th June 2018 Rs.41,042 thousand).



## FORM NL-13-LOANS SCHEDULE

# HEALTH INSURANCE

LOANS

			(Rs.'000
SN	Particulars	As at	As at
1		30th JUN 2019	30th JUN 2018
1	SECURITY-WISE CLASSIFICATION		
	Secured		
	(a) On mortgage of property	-	
	(aa) In India	-	
	(bb) Outside India	-	
	(b) On Shares, Bonds, Govt. Securities	-	
	(c) Others	-	
	Unsecured	-	
	TOTAL	-	
2	BORROWER-WISE CLASSIFICATION		
	(a) Central and State Governments	-	
	(b) Banks and Financial Institutions	-	
	(c) Subsidiaries	-	
	(d) Industrial Undertakings	-	
	(e) Others	-	
	TOTAL	-	
	(a) Loans classified as standard	-	
	(aa) In India	-	
	(bb) Outside India	-	
	(b) Non-performing loans less provisions	-	
	(aa) In India	-	
	(bb) Outside India	-	
	TOTAL	-	
4	MATURITY-WISE CLASSIFICATION		
	(a) Short Term	-	
	(b) Long Term	-	
	TOTAL	-	



#### FORM NL-14

#### FIXED ASSETS

	Particulars		Cost/ Gro	oss Block			Depr	Net Block			
SN		As at Apr 01, 2019	Additions	Deductions	As at Jun 30, 2019	Upto Apr 01, 2019	For the period	On Sales/ Adjustments	Upto Jun 30, 2019	As at Jun 30, 2019	As at Jun 30, 2013
1											
1	Goodwill	-	-	-	-	-	-	-	-	-	-
2	Intangibles	-	-	-	-	-	-	-	-	-	-
	a) Softwares	6,53,048	40,140	-	6,93,188	4,52,896	28,897	-	4,81,792	2,11,396	2,23,94
	b) Website	11,258	-	-	11,258	11,258	-	-	11,258	-	1
3	Land-Freehold	-	-	-	-	-		-	-	-	-
4	Leasehold Property	1,63,876	2,237	-	1,66,113	1,53,704	1,507	-	1,55,211	10,902	21,72
5	Buildings	-	-	-	-	-		-	-	-	-
6	Furniture & Fittings	32,839	2,244	-	35,083	29,284	984	-	30,268	4,815	2,76
7	Information Technology Equipment	1,42,344	6,096	-	1,48,440	1,03,435	4,894	-	1,08,329	40,111	42,06
	Information Technology Equipment -										
8	End User Devices	1,28,871	4,778	219	1,33,430	96,733	5,391	162	1,01,962	31,469	35,08
9	Vehicles	-		-	-	-		-	-	-	-
10	Office Equipment	76,302	2,529	-	78,831	59,609	2,078	-	61,687	17,144	15,64
					-	-		-	-	-	-
	Total	12,08,539	58,024	219	12,66,344	9,06,919	43,750	162	9,50,507	3,15,836	3,41,22
12	Capital work in progress	19,399	23,328	-	42,727	-	-	-	-	42,727	-
	Grand total	12,27,938	81,353	219	13,09,071	9,06,919	43,750	162	9,50,507	3,58,564	3,41,22
	Previous period (Jun 2018)	11,27,966	13,710	119	11,41,557	7,59,133	41,318	118	8,00,333	3,41,223	-

Leasehold property consists of civil and other improvements at premises taken on long term lease by the Company.



## FORM NL-15-CASH AND BANK BALANCE SCHEDULE

# CASH AND BANK BALANCES

			( <b>Rs.'000</b> )
SN	Particulars	As at 30th JUN 2019	As at 30th JUN 2018
1	Cash (including cheques, drafts and stamps)	11,429	9,727
2	Bank Balances		
	(a) Deposit Accounts	-	-
	(aa) Short-term (due within 12 months)	63,000	42,500
	(bb) Others	-	-
	(b) Current Accounts	91,511	29,722
	(c) Others		
3	Money at Call and Short Notice		
	(a) With Banks	-	-
	(b) With other Institutions	-	-
4	Others	-	-
	Total	1,65,940	81,949
	Balances with non-scheduled banks included in 2(b) above is	193	19



#### FORM NL-16-ADVANCES AND OTHER ASSETS SCHEDULE

#### ADVANCES AND OTHER ASSETS

# HEALTH INSURANCE

CNI		As at	As at
SN	Particulars	30th JUN 2019	30th JUN 20
	ADVANCES		
1	Reserve deposits with ceding companies	-	
2	Application money for investments	-	
3	Prepayments	49,938	34,0
4	Advances to Directors/Officers	-	
5	Advance tax paid and taxes deducted at source (Net of provision for taxation)	-	
6	Others		
	(a) Advance to Suppliers	29,016	35,
	Less provisions	(7,936)	(6,9
	Sub-total	21,079	28.
	TOTAL (A)	71,018	· · · · · · · · · · · · · · · · · · ·
	OTHER ASSETS		
1	Income accrued on investments	2,14,699	1,81
2	Outstanding Premiums*	1,01,248	89.
	Less provisions	(47,266)	(44,6
	Sub-total	53,982	45.
3	Agents' Balances	2,788	· · · · · · · · · · · · · · · · · · ·
	Less provisions	(2,788)	(2
	Sub-total	-	
4	Foreign Agencies Balances	-	
5	Due from other entities carrying on insurance business (including reinsurers)	9,02,096	3,68
6	Due from subsidiaries/ holding	-	
7	Deposit with Reserve Bank of India [Pursuant to section 7 of Insurance Act, 1938]	-	
8	Others		
	(a) Rent and other deposits	56,284	51
	(b) GST unutilized credit	63,152	84
	(c) Deposits against unclaimed amount of policyholders	16,000	17
	(d) Interest accrued on deposits against unclaimed amount	638	1
	(e) Other Receivables	3,01,467	2.
	Less provisions	(76,467)	(2,2
	Sub-total	2,25,000	
	TOTAL (B)	15,31,852	7,49,
	TOTAL (A+B)	16,02,869	8,12,

\*Includes Rs. 76,234 thousand and (previous period ended 30th June 2018 Rs. 81,033 thousand) receivable from Central / State Government on account of premium under RSBY Scheme against which provision of Rs. 47,266 thousand and (previous period ended 30th June 2018 Rs. 44,626 thousand) has been created.



## FORM NL-17-CURRENT LIABILITIES SCHEDULE

## CURRENT LIABILITIES

SN	Particulars	As at 30th JUN 2019	As at 30th JUN 20
1	Agents' Balances	88,030	11
2	Balances due to other insurance companies	10,09,071	4,72
3	Deposits held on re-insurance ceded	-	
4	Premiums received in advance	79,035	70
5	Unallocated Premium	51,696	5
6	Sundry creditors	12,24,753	11,3
7	Due to subsidiaries/ holding company	-	
8	Claims Outstanding*	11,27,812	6,7
9	Unclaimed amount of policyholers/insured	11,844	1
10	Due to Officers/ Directors	-	
11	Others	-	
	(a)Tax deducted at Source	75,620	5
	(b) Other statutory dues	15,892	1
	(c) GST liability	14,076	9
	(d) Advance from Corporate Clients	26,685	
	(e) Interest on unclaimed amount of Policyholders	2,632	
	Total	37,27,145	26,1





# HEALTH INSURANCE

# PROVISIONS

			( <b>Rs.'000</b> )							
SN	Particulars	As at 30th JUN 2019	As at 30th JUN 2018							
1	Reserve for Unexpired Risk*	45,02,136	30,26,149							
2	For taxation (less advance tax paid and taxes deducted at source)	-	-							
3	For proposed dividends	-	-							
4	For Dividend Distribution Tax	-	-							
5	Others									
	(a) Gratuity	20,340	5,406							
	(b) Leave Encashment	37,671	25,046							
	(c)Reserve for Premium Deficiency	-	-							
	TOTAL	45,60,147	30,56,602							
* Inc	Includes provision for freelook cancellation Rs. 1095 thousand and previous period ended 30th June 2018 Rs. 533 thousand.									



#### FORM NL-19 MISC EXPENDITURE SCHEDULE

HEALTH INSURANCE

MISCELLANEOUS EXPENDITURE (To the extent not written off or adjusted) 30-Jun-19

(**D**<sub>2</sub> 2000)

			(KS. 000)
SN	Particulars	As at 30th JUN 2019	As at 30th JUN 2018
1	Discount Allowed in issue of shares/ debentures	-	-
2	Others	-	-
	Total	-	-

# 

# FORM NL-20-RECEIPT AND PAYMENTS SCHEDULE

#### Receipts and Payments Account on direct basis for period ended 30th JUN, 2019

Particulars	UP TO THE QUARTER ENDED 30th JUN 2019	(Rs.'000) UP TO THE QUARTER ENDED 30th JUN 2018
Net Cash flows from operating activities	(3,37,570)	(1,03,614)
Net Cash flows from investing activities	2,23,808	2,54,951
Net Cash flow from financing activities	6,50,000	-
Effect of foreign exchange rates on cash and cash equivalents, net		
	5,36,238	1,51,338
Cash and cash equivalents at the beginning of the period	8,26,987	5,34,849
Cash and cash equivalents at the end of the period	13,63,225	6,86,187
Net Increase/(decrease) in cash and cash equivalents	5,36,238	1,51,338
Reconciliation of Cash and cash equivalents with the Balance Sheet at the end of the period		
Cash and Bank Balances (Refer NL 15)	1,65,940	81,949
Short term liquid investments (Refer NL 12: Investments Schedule)	1,23,987	5,63,153
Short term liquid investments (Refer NL 12A: Investments Schedule)	4,23,244	41,085
Fixed Deposits having original maturity less than 90 days	6,50,054	-
Cash and cash equivalents at the end of the period	13,63,225	6,86,187



#### FORM NL-21 STATEMENT OF LIABILITIES

# HEALTH INSURANCE

Date: 30-Jun-19

(Rs in Lakhs)

	Statement of Liabilities													
			As at 3	0th JUN 2019		As at 30th JUN 2018								
SN	Particular	Reserves for unexpired risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves	Reserves for unexpired risks	Reserve for Outstanding Claims	IBNR Reserves	Total Reserves					
1	Fire	-	-	-	-	-	-	-	-					
2	Marine	-	-	-	-	-	-	-	-					
а	Marine Cargo	-	-	-	-	-	-	-	-					
b	Marine Hull	-	-	-	-	-	-	-	-					
3	Miscellaneous	-	-	-	-	-	-	-	-					
а	Motor	-	-	-	-	-	-	-	-					
b	Engineering	-	-	-	-	-	-	-	-					
с	Aviation	-	-	-	-	-	-	-	-					
d	Liabilities	-	-	-	-	-	-	-	-					
e	Others	-	-	-	-	-	-	-	-					
4	Health Insurance	45,021	4,219	7,059	56,299	30,261	3,047	3,725	37,034					
5	Total Liabilities	45,021	4,219	7,059	56,299	30,261	3,047	3,725	37,034					

NAME OF THE INSUR REGISTRATION NO. 1								10												
FORM NL-22 GEOGR	APHICAL	DISTRIBU	JTION O	F BUSINES	s														Date:	30-Jun-19
																				(Rs in Lakhs)
														ENDED 30th						
STATES	Fire		Marine	e (Cargo)	Marin	e (Hull)	Engi	neering	Motor O	wn Damage	Motor T	hird Party	Liability	insurance	Personal Ac	cident	Medical I	nsurance	Grand	Total
	For the period	Upto the period	For the period	Upto the period																
Andaman & Nicobar Is.	N.A.	N.A.	-	-	1.27	1.27	1.27	1.27												
Andhra Pradesh	N.A.	N.A.	4.86	4.86	128.47	128.47	133.34	133.34												
Arunachal Pradesh	N.A.	N.A.	0.08	0.08	1.71	1.71	1.79	1.79												
Assam	N.A.	N.A.	1.34	1.34	47.80	47.80	49.14	49.14												
Bihar	N.A.	N.A.	8.59	8.59	432.17	432.17	440.76	440.76												
Chandigarh	N.A.	N.A.	2.08	2.08	146.66	146.66	148.74	148.74												
Chhattisgarh	N.A.	N.A.	0.54	0.54	46.08	46.08	46.62	46.62												
Dadra & Nagra Haveli	N.A.	N.A.	0.02	0.02	2.90	2.90	2.92	2.92												
Daman & Diu	N.A.	N.A.	0.20	0.20	2.63	2.63	2.83	2.83												
Delhi	N.A.	N.A.	37.23	37.23	3,667.29	3,667.29	3,704.52	3,704.52												
Goa	N.A.	N.A.	1.17	1.17	123.84	123.84	125.02	125.02												
Gujarat	N.A.	N.A.	18.03	18.03	786.55	786.55	804.58	804.58												
Haryana	N.A.	N.A.	23.71	23.71	2,103.26	2,103.26	2,126.97	2,126.97												
Himachal Pradesh	N.A.	N.A.	1.78	1.78	61.53	61.53	63.31	63.31												
Jammu & Kashmir	N.A.	N.A.	1.16	1.16	48.14	48.14	49.29	49.29												
Jharkhand	N.A.	N.A.	1.19	1.19	82.93	82.93	84.12	84.12												
Karnataka	N.A.	N.A.	21.52	21.52	1,759.79	1,759.79	1,781.31	1,781.31												
Kerala	N.A.	N.A.	75.34	75.34	1,920.78	1,920.78	1,996.12	1,996.12												
Lakshadweep	N.A.	N.A.	-	-	0.22	0.22	0.22	0.22												
Madhya Pradesh	N.A.	N.A.	2.30	2.30	147.56	147.56	149.87	149.87												
Maharasthra	N.A.	N.A.	834.10	834.10	6,207.39	6,207.39	7,041.48	7,041.48												
Manipur	N.A.	N.A.	0.11	0.11	1.54	1.54	1.64	1.64												
Meghalaya	N.A.	N.A.	0.16	0.16	5.09	5.09	5.26	5.26												
Mizoram	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.		N.A.	N.A.	N.A.	N.A.	N.A.	-	-	0.53	0.53	0.53	0.53
Nagaland	N.A.	N.A.	0.08	0.08	2.32	2.32	2.39	2.39												
Orissa	N.A.	N.A.	5.81	5.81	92.54	92.54	98.35	98.35												
Puducherry	N.A.	N.A.	0.05	0.05	5.48	5.48	5.53	5.53												
Punjab	N.A.	N.A.	30.97	30.97	1,088.53	1,088.53	1,119.50	1,119.50												
Rajasthan	N.A.	N.A.	14.51	14.51	565.36	565.36	579.87	579.87												
Sikkim	N.A.	N.A.	0.05	0.05	3.30	3.30	3.35	3.35												
Tamil Nadu	N.A.	N.A.	26.95	26.95	554.06	554.06	581.00	581.00												
Telangana	N.A.	N.A.	13.78	13.78	919.15	919.15	932.93	932.93												
Tripura	N.A.	N.A.	0.64	0.64	9.01	9.01	9.65	9.65												
Uttar Pradesh	N.A.	N.A.	22.77	22.77	1,956.15	1,956.15	1,978.92	1,978.92												
Uttrakhand	N.A.	N.A.	1.95	1.95	167.67	167.67	169.63	169.63												
West Bengal	N.A.	N.A.	8.49	8.49	794.64	794.64	803.13	803.13												
TOTAL															1,161.54	1,161.54	23,884.34	23,884.34	25,045.88	25,045.88



FORM NL-23 : REINSURANCE RISK CONCENTRATION

Date: 30-Jun-19

	Reinsurance Risk Concentration												
	Reinsurance Placements		Pren	Premium ceded to									
SN		No. of reinsurers	Proportional	Non-Proportional	Facultative	reinsurers / Total reinsurance premium ceded (%)							
1	No. of Reinsurers with rating of AAA and above		-	-	-								
2	No. of Reinsurers with rating AA but less than AAA	1	147	-	-								
3	No. of Reinsurers with rating A but less than AA	3	5,600	36.66	-	9							
4	No. of Reinsurers with rating BBB but less than A		-	-	-								
5	No. of Reinsurers with rating less than BBB		-	-	-								
6	Others			-	-								
	Total	4	5,747	37	-	10							

# FORM NL-24 AGEING OF CLAIMS



# Date: 30-Jun-19

(Rs in Lakhs)

		Ag	geing of Cla	ims as at 30	th June, 2019			(=-~ == =====,	
SN	Line of Business		No. (	of claims paid			Total No. of	Total amount of	
514		1 month	1 - 3 months	3 - 6 months	6 months - 1 year	> 1 year	claims paid	claims paid	
1	Fire	0	0	0	0	0	0	0	
2	Marine Cargo	0	0	0	0	0	0	0	
3	Marine Hull	0	0	0	0	0	0	0	
4	Engineering	0	0	0	0	0	0	0	
5	Motor OD	0	0	0	0	0	0	0	
6	Motor TP	0	0	0	0	0	0	0	
7	Health	27705	767	2	0	0	28474	9228	
8	<b>Overseas Travel</b>	0	0	0	0	0	0	0	
9	Personal Accident	2	0	0	0	0	2	33	
10	Liability	0	0	0	0	0	0	0	
11	Crop	0	0	0	0	0	0	0	
12	Miscellaneous	0	0	0	0	0	0	0	



#### FORM NL-25 : QUARTERLY CLAIMS DATA FOR NON LIFE

Date: 30-Jun-19

SN	Claims Experience	Fire	Marine Cargo	Marine Hull	Engineerin g	Motor OD	Motor TP	Health	Overseas Travel	Personal Accident	Liability	Crop	Credit	Miscellane ous	Total
1	Claims O/S at the beginning of the period	-	-	-	-	-	-	1983	-	19	-	-	-	-	2,002
2	Claims reported during the period	-	-	-	-	-	-	33649	-	70	-	-	-	-	33,719
3	Claims Settled during the period	-	-	-	-	-	-	28474	-	2	-	-	-	-	28,476
4	Claims Repudiated during the period	-	-	-	-	-	-	2971	-	49	-	-	-	-	3,020
5	Claims closed during the period	-	-	-	-	-	-	0	-	0	-	-	-	-	-
6	Claims O/S at End of the period	-	-	-	-	-	-	4187	-	38	-	-	-	-	4,225
	Less than 3months	-	-	-	-	-	-	4112	-	33	-	-	-	-	4,145
	3 months to 6 months	-	-	-	-	-	-	49	-	5	-	-	-	-	54
	6 months to 1 year	-	-	-	-	-	-	23	-	0	-	-	-	-	23
	1year and above	-	-	-	-	-	-	3	-	0	-	-	-	-	3



HEALTH INSURANCE

FORM NL-26 - CLAIMS INFORMATION - SM, TABLE I

Solvency for the period ended 30th Jun, 2019

Required solvency margin based on net premium and net incurred claims (Rs. in Lakhs)

		PREN	1IUM	CLA	IMS			
SN	Description	Gross Premium	Net Premium		Net incurred claims	RSM-1	RSM-2	RSM
1	Fire	-	-	-	-	-	-	-
2	Marine Cargo	-	-	-	-	-	-	-
3	Marine Hull	-	-	-	-	-	-	-
4	Motor	-	-	-	-	-	-	-
5	Engineering	-	-	-	-	-	-	-
6	Aviation	-	-	-	-	-	-	-
7	Liabilities	-	-	-	-	-	-	-
8	Others	-	-	-	-	-	-	-
9	Health	1,01,189	78,536	46,743	38,495	15,707	11,549	15,707
	Total	1,01,189	78,536	46,743	38,495	15,707	11,549	15,707



## FORM NL-27 OFFICES INFORMATION FOR NON LIFE

Date: 30-Jun-19

(1) I					
SN	Office Information		Number		
1	No. of offices at the beginning of the Quarter		40		
2	No. of branches approved during the Quarter		15		
3	No. of branches opened during the Quarter	Out of approvals of previous Quarter	1		
4	No. of of anenes opened during the Quarter	Out of approvals of this Quarter	-		
5	No. of branches closed during the period		-		
6	No of branches at the end of the period		41		
7	No. of branches approved but not opened		16		
8	No. of rural branches				
9	No. of urban branches		41		

FORM NL-28-STATEMENT OF ASSETS - 3B

#### Statement as on: 30th Jun, 2019

Statement of Investment Assets (General Insurer, Re-insurers)

(Business within India)

Periodicity of Submission: Quarterly

			(Rs in Lakhs)
SN	PARTICULARS	SCH	AMOUNT
	1 Investments (Shareholders)	8	28,366.75
	Investments (Policyholders)	8A	58,412.29
	2 Loans	9	-
	3 Fixed Assets	10	3,585.64
	4 Current Assets		
	a. Cash & Bank Balance	11	1,659.40
	b. Advances & Other Assets	12	16,028.70
	5 Current Liabilities		
	<ul> <li>Current Liabilities</li> </ul>	13	37,271.46
	b. Provisions	14	45,601.48
	c. Misc. Exp not Written Off	15	-
	d. Debit Balance of P&L A/c		79,433.23
			2,70,358.96
	Less: Other Assets	SCH	Amoun
	1 Loans	9	-
	2 Fixed Assets	10	3,585.64
	3 Cash & Bank Balance	11	1,659.40
	4 Advances & Other Assets	12	16,028.70
	5 Current Liabilities	13	37,271.46
	6 Provisions	14	45,601.48
	7 Misc. Exp not Written Off	15	-
	8 Investments held outside India		
	9 Debit Balance of P&L A/c		79,433
		TOTAL (B)	1,83,579.91
	'Investment Assets' As per FORM 3B	(A-B)	86,779.04

	Bu <u>pa</u>
HEALTH INS	5 U R A N C E

		Reg. %	SH		РН	Book Value (SH + PH)	% Actual	FVC Amount	Total	Market Value
			Balance	FRSM*						
			(a)	(b)	(c)	<b>d</b> = ( <b>b</b> + <b>c</b> )		(e)	( <b>d</b> + <b>e</b> )	
1 Cen	entral Govt. Securities	Not less than 20%	-	4,004	15,390	19,393	22.16%	-	19,393	19,815
2	entral Govt Sec, State Govt Sec or Other Approved Securities (incl (1) ove)	Not less than 30%	-	10,129	16,414	26,543	30.33%	-	26,543	27,118
3 Inve	vestment subject to Exposure Norms									
a. F	Housing & Infra/ Loans to SG for Housing and FEE	Not less than 15%								
1.	1. Approved Investments	Not exceeding 55%	-	10,497	14,586	25,083	28.66%	-	25,083	25,249
2.	2. Other Investments	Not exceeding 25%	-	-	5,497	5,497	6.28%	-	5,497	5,347
b. A	Approved Investments	Not exceeding 55%	-	7,736	21,652	29,388	33.58%	13	29,401	29,267
c. 0	Other Investments	Not exceeding 25%	-	-	1,005	1,005	1.15%	-	1,005	845
Tota	otal Investment Assets	100%	-	28,362	59,154	87,516	100.00%	13	87,529	87,827

#### FORM NL-29 DETAILS REGARDING DEBT SECURITIES



## HEALTH INSURANCE

Date:

**30-Jun-19** 

								(Rs in Lakhs)
			Detail Regard	ing debt securities				
		Mark	et Value			Book V	alue	
	As at 30th JUN 2019	As % of total for this class	As at 30th JUN 2018	As % of total for this class	As at 30th JUN 2019	As % of total for this class	As at 30th JUN 2018	As % of total for this class
Break down by credit rating								
AAA rated	31,814	45%	33,946	59%	31,592	45%	34,297	59%
AA or better	5,804	8%	2,942	5%	5,993	8%	3,010	5%
Rated below AA but above A	-	0%	-	-	-	0%	-	-
Rated below A but above B	6,193	9%	-	-	6,501	9%	-	-
Any other(Sovereign)	27,118	38%	20,822	36%	26,543	38%	21,142	36%
	70,928				70,630			
BREAKDOWN BY RESIDUAL MATURITY								
Up to 1 year	9,372	13%	14,200	25%	9,449	13%	14,204	24%
more than 1 year and upto 3 years	31,323	44%	16,552	29%	31,593	45%	16,611	28%
More than 3years and up to 7years	21,505	30%	16,253	28%	21,069	30%	16,512	28%
More than 7years and up to 10years	8,728	12%	10,705	19%	8,519	12%	11,121	19%
above 10 years	-	-	-	-	-	-	-	-
Breakdown by type of the issurer								
a. Central Government	19,815	28%	15,376	27%	19,393	27%	15,490	27%
b. State Government	7,303	10%	5,446	9%	7,150	10%	5,652	10%
c. Corporate Securities	43,810	62%	36,888	64%	44,087	62%	37,307	64%

Note

1. In case a debt instrument is rated by more than one agency, then the lowest rating is taken for the purpose of classification.

2. Market value of the securities is in accordance with the valuation method specified by the Authority under Accounting/ Investment regulations.

3. The above disclosure does not include investments in fixed deposits and mutual funds.



FORM NL-30 ANALYTICAL RATIOS

Date: 30-Jun-19

	Analytical	Ratios for Non-Life co	ompanies		
SN	Particular	FOR THE QUARTER ENDED 30th JUN 2019	UP TO THE QUARTER ENDED 30th JUN 2019	FOR THE QUARTER ENDED 30th JUN 2018	UP TO THE QUARTER ENDED 30th JUN 2018
1	Gross Direct Premium Growth Rate (Overall)	35%	35%	17%	17%
1a	Gross Direct Premium Growth Rate (Health)	33%	33%	14%	14%
1b	Gross Direct Premium Growth Rate (Personal Accident)	100%	100%	313%	313%
2	Gross Direct Premium to Net Worth ratio	1.34 times	1.34 times	0.76 Times	0.76 Times
3	Growth rate of Net Worth	-23%	-23%	4%	4%
4	Net Retention Ratio (Overall)	77%	77%	75%	75%
4a	Net Retention Ratio (Health)	77%	77%	74%	74%
4b	Net Retention Ratio (Personal Accident)	83%	83%	82%	82%
5	Net Commission Ratio - Overall	-3%	-3%	0%	0%
5a	Net Commission Ratio - Health	-4%	-4%	0%	0%
5b	Net Commission Ratio - Personal Accident	8%	8%	11%	11%
6	Expenses of Management to Gross Direct Premium Ratio	49%	49%	50%	50%
7	Expenses of Management to NWP Ratio	64%	64%	67%	67%
8	Net Incurred Claims to Net Earned Premium	102%	102%	62%	62%
9	Combined Ratio	147%	147%	116%	116%
10	Technical Reserves to Net Premium Ratio	2.92 Times	2.92 Times	2.67 Times	2.67 Times
11	Underwriting Balance Ratio	-0.83 Times	-0.83 Times	-0.19 Times	-0.19 Times
12	Operating Profit Ratio	-44%	-44%	6%	6%
13	Liquid Assets to Liabilities Ratio	0.50 Times	0.50 Times	0.68 Times	0.68 Times
14	Net Earnings Ratio	-39%	-39%	-9%	-9%
15	Return on Net Worth	-41%	-41%	-5%	-5%
16	Reinsurance Ratio	23%	23%	25%	25%
17	Available Solvency Margin to Required Solvency Margin Ratio (times)	1.52 Times	1.52 Times	1.95 Times	1.95 Times
18	NPA ratio				
	- Gross NPA Ratio	6.63%	6.63%	NA	NA
	- Net NPA Ratio	5.05%	5.05%	NA	NA
Equity	Holding Pattern for Non-Life Insurers				
1	(a) No. of shares	98,10,00,000	98,10,00,000	92,60,00,000	92,60,00,000
2	(b) Percentage of shareholding (Indian / Foreign)	51%/49%	51%/49%	51%/49%	51%/49%
3	(c) % of Government holding (in case of public sector insurance companies)	Nil	Nil	Nil	Ni
4	(a) Basic and diluted EPS before extraordinary items (net of tax expense) for the year	(0.77)	(0.77)	(0.13)	(0.13)
5	(b) Basic and diluted EPS after extraordinary items (net of tax expense) for the year	(0.77)	(0.77)	(0.13)	(0.13)
6	(iv) Book value per share (Rs)	1.90	1.90	2.63	2.63



#### FORM NL-31 : RELATED PARTY TRANSACTIONS

Date: 30-Jun-19 (Rs in Lakhs)

			Related Party Transactions	Related Party Transactions													
SN	Name of the Related Party	Nature of Relationship with the Company	Description of Transactions / Categories	FOR THE QUARTER ENDED 30th JUN 2019	UP TO THE QUARTER ENDED 30th JUN 2019	FOR THE QUARTER ENDED 30th JUN 2018	UP TO THE QUARTER ENDED 30th JUN 2018										
1	Ashish Mehrotra (CEO), Rahul Ahuja (CFO) & Rajat Sharma (CS)	Key Management Personal	Remuneration	293.63	293.63	275.64	275.64										
2	Bupa Singapore Pte Limited	Shareholders with Significant Influence	Share Application Money	3,185.00	3,185.00	-	-										
3	Max Skill First Ltd	Fellow Subsidiary	Services Received	85.90	85.90	-	-										
4	Max India Ltd	Holding Company	Insurance premium received	23.19	23.19	24.37	24.37										
5	Max India Ltd	Holding Company	Share Application Money	3,315.00	3,315.00	-	-										
6	Max India Ltd	Holding Company	Functional support Charges	354.00	354.00	-	-										
7	Antara Purukul Senior Living Limited	Fellow Subsidiary	Insurance premium received	6.84	6.84	-	-										
8	Antara Senior Living Limited	Fellow Subsidiary	Insurance premium received	8.41	8.41	-	-										

#### NAME OF THE INSURER: MAX BUPA HEALTH INSURANCE COMPANY LIMITED REGISTRATION NO. 145 AND DATE OF REGISTRATION WITH IRDAI FEBRUARY 15, 2010 FORM NL-32 PRODUCTS INFORMATION **Products Information** List below the products introduced during the period- April 1, 2019 to June 30, 2019 SN Name of Product Co. Ref. No. IRDA Ref.no. Class of Business Category of product Date of filing of Product MBHI/IRDA/LET/10/18/1180-L&C MAXHLIP20017V011920 Health Insurance 1 Max Bupa Health Pulse Class Rated Product



Date: 30-Jun-19

29-Oct-18

Date IRDA

confirmed filing/ approval

30-Apr-19



HEALTH INSURANCE

# FORM NL-33 - SOLVENCY MARGIN - SM, TABLE - II

# STATEMENT AS ON 30TH JUN, 2019

Item	Description	Notes No.	(Rs. in Lakh Amount
(1)	(2)	(3)	(4)
	Available Assets in Policyholders' Funds (adjusted value of Assets as mentioned in Form IRDA-Assets-		
1	TA):		58,40
	Deduct:		
2	Liabilities (reserves as mentioned in Form TR)		45,02
3	Other Liabilities (other liabilities in respect of Policyholders' Fund as mentioned in Balance Sheet)		11,27
4	Excess in Policyholders' Funds (1-2-3)		2,10
5	Available Assets in Shareholders' Funds (value of Assets as mentioned in Form IRDA-Assets-TA):		48,25
	Deduct:		
6	Other Liabilities (other liabilities in respect of Shareholders' Fund as mentioned in Balance Sheet)		26,42
7	Excess in Shareholders' Funds (5-6)		21,82
8	Total Available Solvency Margin [ASM] (4+7)		23,93
9	Total Required Solvency Margin [RSM]		15,70
10	Solvency Ratio (Total ASM/Total RSM)		1.



HEALTH INSURANCE Date: 30-Jun-19

FORM NL-34 : Board of Directors & Key Person

I	Name of person	Role/designation	Details of change during the quarter
	Board of Directors		
	Mr. Rajesh Sud	Chairman of Board	NA
	Mr. Rahul Khosla	Co-Vice Chairman & Director	Resigned w.e.f April 26, 2019
	Mr. David Martin Fletcher	Co-Vice Chairman & Director	NA
	Mr. Mohit Talwar	Director	NA
	Mr. K Narasimha Murthy	Independent Director	NA
	Ms. Joy Carolyn Linton	Director	NA
	Mr. Pradeep Pant	Independent Director	NA
	Ms. Marielle Theron	Director	NA
	Mr. Simeon Preston	Director	Resigned w.e.f June 06, 2019
)	Dr. Burjor Phiroze Banaji	Independent Director	NA
L	Mr. Dinesh Kumar Mittal	Independent Director	NA
2	Mr. Ashish Mehrotra	Chief Executive Officer & Managing Director	NA
	Key Management Persons#		
,	Mr. Ashish Mehrotra	Chief Executive Officer	NA
3	Mr. Ashish Menfolfa	& Managing Director	NA
1	Mr. Rahul Ahuja	Chief Financial Officer	NA
5	Mr. Tarun Katyal	Director & Chief Human Resources Officer	NA
5	Mr. Partha Banerjee	Director & Head – Legal, Compliance & Regulatory Affairs and Chief Compliance Officer	NA
7	Mr. A.V Ramanan	Appointed Actuary	NA
3	Mr. Vikas Gujral	Chief Operating Officer	NA
)	Mr. Anurag Gupta	Director & Head - Agency Channel	NA
)	Ms. Anika Agrawal	Director & Head - Marketing, Digital and Direct Sales	NA
1	Mr. Aseem Gupta	Senior Vice President – Portfolio Management & Affinity	NA
2	Mr. Vikas Jain	Chief Investment Officer	NA
}	Mr. Rajat Sharma	Company Secretary	NA
Ļ	Mr. Satyanandan Atyam	Chief Risk Officer	NA

REGISTRATIO FORM NL-35-N Statement as on:	NAME OF THE INSURER: MAX BUPA HEALTH INSURANCE COMPANY LIMITED REGISTRATION NO. 145 AND DATE OF REGISTRATION WITH IRDAI FEBRUARY 15, 2010 FORM NL-35-NON PERFORMING ASSETS-7A Statement as on: 30th Jun, 2019 Details of Investment Portfolio Periodicity of Submission : Quarterly Date 30-Jun-19																														
Periodicity of Submission : Quarterly Date											Date	30-Jun-19 (Rs. in Lakhs)																			
	Company Name	Instrument Type										Instance of Terro	Instrument Type	Instance Tree			Intere	st Rate		Default Principal (Book	Default Interact (Beels			Deferred	Deferred		Has there bee	en any Principal Waiver?		<u></u>	
COI			%	Has there been revision?	Total O/s (Book Value)	Value)	Value)	Principal Due from	Interest Due from	st Due from Principal		Rolled Over?	Amount	Board Approval Ref		Provision (%)	Provision (Rs)														
IODS	IL&FS	Commercial Papers	NA	NA	2,000	2,000	NA	14-Sep-18	NA	-	-	-	-	-	NPA	25%	500														
IODS	IL&FS	Commercial Papers	NA	NA	1,000	1,000	NA	26-Sep-18	NA	-	-	-	-	÷	NPA	25%	250														
IODS	IL&FS FINANCIAL SERVICES LIMITED	Bonds	8.65	NA	999	NA	86.41	NA	06-Dec-17	-	-	-	-	-	NPA	25%	250														
IODS	IL&FS FINANCIAL SERVICES LIMITED	Bonds	8.90	NA	1,000	NA	89.00	NA	21-Mar-18	-	-	-	-	-	NPA	25%	250														
IODS	IL&FS FINANCIAL SERVICES LIMITED	Bonds	8.90	NA	1,000	NA	89.00	NA	28-Mar-18	-	-	-	-	-	NPA	25%	250														

FORM NL-36-YIELD ON INVESTMENTS 1

Statement as on: 30th Jun, 2019

Statement of Investment and Income on Investment Periodicity of Submission: Quarterly

renoui	ity of Submission: Quarterly	Current Ouarter						Year to Date					(Rs. in Lakhs) Previous Year				
SN	Category of Investment	Category	legory Investment (Ps.) Income on Cross Vield Not Vield			Investment (Rs.) Income on Gross Yield Net Yield				Investment (Rs.) Income on Gross Yield Net Yield							
011	outegoily of investment	Code	Book Value	Market Value	Investment (Rs.)	(%)	(%)	Book Value	Market Value	Investment (Rs.)	(%)	(%)	Book Value	Market Value	Investment (Rs.)	(%)	(%)
1	CENTRAL GOVERNMENT BONDS	CGSB	15,430	15,732	295		1.91%	15,430	15,732	295		1.91%	15,598	15.623	304	(,)	1.95%
2	STATE GOVERNMENT BONDS	SGGB	7,130	7,111	140		1.96%	7,130	7,111	140		1.96%	5,654	5,526			1.96%
3	TREASURY BILLS	CTRB	3,495	3,495	57	1.63%	1.63%	3,495	3,495	57	1.63%	1.63%	-	-		-	_
4	BONDS / DEBENTURES ISSUED BY NHB / INSTITUTIONS ACCREDITED BY NHB	HTDN	8,015	8,038	174	2.17%	2.17%	8,015	8,038	174	2.17%	2.17%	5,893	5,906	124	2.11%	2.11%
5	BONDS / DEBENTURES ISSUED BY AUTHORITY	HTDA	1,107	1,122	23	0.02	0.02	1,107	1,122	23	0.02	0.02	-	-		0.00%	0.00%
6	COMMERCIAL PAPERS - NHB / INSTITUTIONS ACCREDITED BY NHB	HTLN	-	-	-	-	-	-	-		0.00%	0.00%	1,462	1,462	28	0.02	0.02
7	BONDS / DEBENTURES ISSUED BY HUDCO	HTHD	878	895	18	2.09%	2.09%	878	895	18	2.09%	2.09%	-	-	-	0.00%	0.00%
8	INFRASTRUCTURE - OTHER CORPORATE SECURITIES - CPS	ICCP	-	-	-	0.00%	0.00%	-	-		0.00%	0.00%	6,331	6,331	121	1.91%	1.91%
9	INFRASTRUCTURE - PSU - DEBENTURES / BONDS	IPTD	10,893	10,870	224	2.05%	2.05%	10,893	10,870	224	2.05%	2.05%	9,999	9,958	205	2.05%	2.05%
10	INFRASTRUCTURE - OTHER CORPORATE SECURITIES - DEBENTURES/ BONDS	ICTD	308	308	6	1.96%	1.96%	308	308	6	1.96%	1.96%	3,147	3,125	69	2.20%	2.20%
11	INFRASTRUCTURE - INFRASTRUCTURE DEVELOPMENT FUND (IDF)	IDDF	2,539	2,506	55	0.02	0.02	2,539	2,506	55	2.17%	2.17%	2,547	2,542	55	2.16%	2.16%
12	CORPORATE SECURITIES - BONDS - (TAXABLE)	EPBT	-	-	-	0.00%	0.00%	-	-		0.00%	0.00%	165	165	4	2.17%	2.17%
13	CORPORATE SECURITIES - DEBENTURES	ECOS	13,158	13,102	284	2.16%	2.16%	13,158	13,102	284	2.16%	2.16%	4,097	4,046	86	2.11%	2.11%
14	DEPOSITS - DEPOSIT WITH SCHEDULED BANKS, FIS (INCL. BANK BALANCE AWAITING INVESTMENT),	ECDB	7,938	7,938	162	2.04%	2.04%	7,938	7,938	162	2.04%	2.04%	5,790	5,790	107	1.86%	1.86%
15	DEPOSITS - CDS WITH SCHEDULED BANKS	EDCD	220	220	5	2.21%	2.21%	220	220	5	2.21%	2.21%	-	-		0.00%	0.00%
16	DEPOSITS - REPO / REVERSE REPO - GOVT SECURITIES	ECMR	-	-	-	0.00%	0.00%	-	-		0.00%	0.00%	-	-	-	-	-
17	COMMERCIAL PAPERS	ECCP	1,054	1,054	25	0.02	0.02	1,054	1,054	25	0.02	0.02	3,164	3,164	57	0.02	0.02
18	APPLICATION MONEY	ECAM	198	198	3	0.01	0.01	198	198	3	0.01	0.01	-	-	-	-	-
19	MUTUAL FUNDS - GILT / G SEC / LIQUID SCHEMES	EGMF	4,443	4,440	78	0.02	0.02	4,443	4,440	78	0.02	0.02	4,236	4,236	76	0.02	0.02
20	RECLASSIFIED APPROVED INVESTMENTS - DEBT (POINT 6 UNDER NOTE FOR REGULATION 4 TO 9)	HORD	2,498	2,441	57	0.02	0.02	2,498	2,441	57	0.02	0.02	-	-		-	
21	INFRASTRUCTURE - DEBENTURES / BONDS / CPS / LOANS	IODS	2,999	2,934	-0	-0.00	-0.00	2,999	2,934	-0	-0.00	-0.00	-	-	-	-	-
22	DEBENTURES	OLDB	1,005	879	22	0.02	0.02	1,005	879	22	0.02	0.02	-	-	-	-	-
23	MUTUAL FUNDS - DEBT / INCOME / SERIAL PLANS / LIQUID SECEMES	OMGS	-	-	-	-	-	-	-		-	-	-	-		-	-
	TOTAL		83,307	83,283	1,627	1.95%	1.95%	83,307	83,283	1,627	1.95%	1.95%	68,082	67,874	1,347	1.98%	1.98%



HEALTH INSURANCE



Name of the Fund 1 :Shareholders Funds Representing Solvency Margin and Policyholders Funds

(Rs. in Lakhs)



FORM NL-37-DOWN GRADING OF INVESTMENT-2

Statement as on: 30th JUN, 2019 Statement of Down Graded Investments Name of Fund : Shareholders Funds Representing Solvency Margin and Policyholders Funds

				Date of				Date of	(Rs. in L
SN	Name of the Security	СОІ	Amount	Purchase	Rating Agency	Original Grade	Current Grade	Downgrade	Remarks
A.	During the Quarter <sup>1</sup>								
1	8.90% RCAP DB 09-09-2021	OLDB	1,000.00	27-Dec-16	CARE	A+	A	18-Apr-19	
2	8.90% RCAP DB 09-09-2021	OLDB	1,000.00	42731	CARE	A	BBB	43603	
2	0.05% DUECI DD 00.00 2010	HODD	500.00	22 Mar 18	CARE		DDD	14 Mar 10	
3 4	9.05% DHFCL DB 09-09-2019 9.05% DHFCL DB 09-09-2019	HORD HORD	500.00	23-Mar-18 23-Mar-18	CARE	A BBB-	BBB- D	14-May-19 05-Jun-19	
+	9.05% DHFCL DB 09-09-2019	HUKD	500.00	23-Wai-18	CARE	DDD-	D	03-Juli-19	
5	9.05% DHFCL DB 09-09-2019	HORD	1,000.00	02-May-18	CARE	А	BBB-	14-May-19	
6	9.05% DHFCL DB 09-09-2019	HORD	1,000.00	02-May-18	CARE	BBB-	D	05-Jun-19	
7	9.10% DHFCL DB 09-09-2019	HORD	1,000.00	12-Jul-18	CARE	А	BBB-	14-May-19	
8	9.10% DHFCL DB 09-09-2019	HORD	1,000.00	12-Jul-18	CARE	BBB-	D	05-Jun-19	
B.	As on Date <sup>2</sup>								
1	7.95% PNB HOUSING DB 18-10-20	HTDN	500.00	13-Aug-18	FITCH	AAA	AA+	10-Jan-19	
2	8.47% PNB HOUSING DB 01-07-20	HTDN	1,000.00	08-Mar-17	FITCH	AAA	AA+	10-Jan-18	
	A ATTAL DIFFE DD AA AA AA	HODE	500.00		0.77			02 5 1 40	
4 5	9.05% DHFCL DB 09-09-2019 9.05% DHFCL DB 09-09-2019	HORD HORD	500.00 500.00	23-Mar-18 23-Mar-18	CARE	AAA AA+	AA+ AA-	03-Feb-19 06-Mar-19	
	9.05% DHFCL DB 09-09-2019 9.05% DHFCL DB 09-09-2019	HORD	500.00	23-Mar-18 23-Mar-18	CARE	AA+ AA-		31-Mar-19	
6 7	9.05% DHFCL DB 09-09-2019 9.05% DHFCL DB 09-09-2019	HORD	500.00	23-Mar-18 23-Mar-18	CARE	AA- A	A BBB-	14-May-19	
8	9.05% DHFCL DB 09-09-2019	HORD	500.00	23-Mar-18	CARE	BBB-	D	05-Jun-19	
0	5.05% BHI CE BB 05-07-2017	noite	500.00	25-14141-10	Critic	DDD-	D	05-541-17	
9	9.05% DHFCL DB 09-09-2019	HORD	1,000.00	02-May-18	CARE	AAA	AA+	03-Feb-19	
10	9.05% DHFCL DB 09-09-2019	HORD	1,000.00	02-May-18	CARE	AA+	AA-	06-Mar-19	
11	9.05% DHFCL DB 09-09-2019	HORD	1,000.00	02-May-18	CARE	AA-	А	31-Mar-19	
12	9.05% DHFCL DB 09-09-2019	HORD	1,000.00	02-May-18	CARE	А	BBB-	14-May-19	
13	9.05% DHFCL DB 09-09-2019	HORD	1,000.00	02-May-18	CARE	BBB-	D	05-Jun-19	
14	9.10% DHFCL DB 09-09-2019	HORD	1,000.00	12-Jul-18	CARE	AAA	AA+	03-Feb-19	
15	9.10% DHFCL DB 09-09-2019	HORD	1,000.00	12-Jul-18	CARE	AA+	AA-	06-Mar-19	
16	9.10% DHFCL DB 09-09-2019	HORD	1,000.00	12-Jul-18	CARE	AA-	Α	31-Mar-19	
17	9.10% DHFCL DB 09-09-2019	HORD	1,000.00	12-Jul-18	CARE	A	BBB-	14-May-19	
18	9.10% DHFCL DB 09-09-2019	HORD	1,000.00	12-Jul-18	CARE	BBB-	D	05-Jun-19	
19	8.90% RCAP DB 09-09-2021	OLDB	1,000.00	27-Dec-16	CARE	AAA	AA+	24-Mar-17	
20	8.90% RCAP DB 09-09-2021 8.90% RCAP DB 09-09-2021	OLDB	1,000.00	27-Dec-16 27-Dec-16	CARE	AAA AA+	AA+ AA	08-Oct-18	
20	8.90% RCAP DB 09-09-2021 8.90% RCAP DB 09-09-2021	OLDB	1,000.00	27-Dec-16	CARE	AA	A+	06-Mar-19	
22	8.90% RCAP DB 09-09-2021	OLDB	1,000.00	27-Dec-16	CARE	A+	A	18-Apr-19	
23	8.90% RCAP DB 09-09-2021	OLDB	1,000.00	27-Dec-16	CARE	А	BBB	18-May-19	
24	8.65% IFIN DB 06-12-2021	IODS	1,000.00	29-Dec-16	ICRA	AAA	AA+	16-Aug-18	
25	8.65% IFIN DB 06-12-2021	IODS	1,000.00	29-Dec-16	ICRA	AA+	BB	09-Sep-18	
26	8.65% IFIN DB 06-12-2021	IODS	1,000.00	29-Dec-16	ICRA	BB	D	17-Sep-18	
_									
27	8.90% IFIN DB 28-03-2021	IODS	1,000.00	30-Mar-16	ICRA	AAA	AA+	16-Aug-18	
28	8.90% IFIN DB 28-03-2021	IODS	1,000.00	30-Mar-16	ICRA	AA+	BB	09-Sep-18	
29	8.90% IFIN DB 28-03-2021	IODS	1,000.00	30-Mar-16	ICRA	BB	D	17-Sep-18	
		100-	1 000						
30	8.90% IFIN DB 20-03-2021	IODS	1,000.00	21-Mar-16	ICRA	AAA	AA+	16-Aug-18	
31	8.90% IFIN DB 20-03-2021	IODS	1,000.00	21-Mar-16	ICRA	AA+	BB	09-Sep-18	

# MAX Bupa

FORM NL-38 QUARTERLY BUSINESS RETURNS ACROSS LINE OF BUSINESS

Date: 30-Jun-19

SN	Line of Business		QUARTER th JUN 2019	UPTO THE ENDED 301	QUARTER h JUN 2019	FOR THE CENTER STATES	QUARTER h JUN 2018	UPTO THE QUARTER ENDED 30th JUN 2018		
		Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	
1	Fire	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A	
2	Cargo & Hull	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A	
3	Motor TP	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A	
4	Motor OD	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A	
5	Engineering	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A	
6	Workmen's Compensation	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A	
7	Employer's Liability	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A	
8	Aviation	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A	
9	Personal Accident*	1,162	8,213	1,162	8,213	580	4,192	580	4,192	
10	Health	23,884	91,041	23,884	91,041	17,979	70,021	17,979	70,021	
11	Others	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A.	N.A	



FORM NL-39 RURAL & SOCIAL OBLIGATIONS

TEACTH INSORANCE

Date: 30-Jun-19 (Rs in Lakhs)

	Kural & So	cial Obligations (Apr 2	019 - Jun 2019)		
SN	Line of Business	Particular	No. of Policies Issued	Premium Collected	Sum Assure
1	Fire	Rural	NA	NA	N
1	The	Social	NA	NA	N
2	Cargo & Hull	Rural	NA	NA	1
2	Cargo & Hun	Social	NA	NA	]
3	Motor TP	Rural	NA	NA	]
5		Social	NA	NA	]
4	Motor OD	Rural	NA	NA	]
-		Social	NA	NA	]
5	Engineering	Rural	NA	NA	]
5	Lingineering	Social	NA	NA	-
6	Workmen's Compensation	Rural	NA	NA	]
0	workinen's compensation	Social	NA	NA	]
7	Employer's Liability	Rural	NA	NA	]
7	Employer's Elability	Social	NA	NA	-
8	Aviation	Rural	NA	NA	]
0	Aviation	Social	NA	NA	]
9	Personal Accident	Rural	1219	44	190
,	I ersonal Accident	Social	-	-	-
10	Health	Rural	8339	1285	74(
10	1 icaliii	Social	0	0.53	
11	Others	Rural	NA	NA	]
11	Ouicis	Social	NA	NA	]



#### FORM NL-40: BUSINESS ACQUISITION THROUGH DIFFERENT CHANNELS

Date: 30-Jun-19 (Rs in Lakhs)

		Business Acquisition through different channels										
SN	Channels	annels FOR THE QUARTER ENDEL 30th JUN 2019			ARTER ENDED N 2019	FOR THE QUA 30th JU		UP TO THE QUARTER ENDED 30th JUNE 2018				
		No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium	No. of Policies	Premium			
1	Individual agents	47,396	9,722	47,396	9,722	36,903	7,969	36,903	7,969			
2	Corporate Agents-Banks	13,050	4,217	13,050	4,217	6,430	2,521	6,430	2,521			
3	Corporate Agents -Others	391	2,901	391	2,901	6	1,526	6	1,526			
4	Brokers	15,919	3,099	15,919	3,099	9,110	1,622	9,110	1,622			
5	Micro Agents	-	-	-	-	-	-	-	-			
6	Direct Business	22,498	5,107	22,498	5,107	21,764	4,921	21,764	4,921			
	Total (A)	99,254	25,046	99,254	25,046	74,213	18,559	74,213	18,559			
7	Referral (B)	-	-	-	-	-	-	-	-			
	Grand Total (A+B)	99,254	25,046	99,254	25,046	74,213	18,559	74,213	18,559			

NAME OF THE INSURER: MAX BUPA HEALTH INSURANCE COMPANY LIMITED REGISTRATION NO. 145 AND DATE OF REGISTRATION WITH IRDAI FEBRUARY 15, 2010 Bupa HEALTH INSURANCE FORM NL-41 GREIVANCE DISPOSAL GRIEVANCE DISPOSAL FOR THE PERIOD UPTO 30th JUN, 2019 DURING THE FINANCIAL YEAR 2019-2020 Date: 30-Jun-19 Opening Complaints **Total complaints** Complaints Resolved/Settled during the quarter Additions during the Balance as on Pending at the registered upto the Particulars SN beginning of the quarter end of the quarter during the Fully Accepted Partial Accepted Rejected quarter quarter financial year Complaints made by customers
 a) Proposal related
 b) Claim 24 6 10 44 168 25 00 c) Policy related d) Premium 18 14 2 1 2 2 e) Refund f) Coverage g) Cover note related h) Product 86 302 20 68 25 78 41 156 i) Others Total number of complaints -74,213 2 Total No. of policies during period ended 30th Jun 2018 3 Total No. of claims during period ended 30th Jun 2018 21,076 4 Total No. of policies during period ended 30th Jun 2019 99,254 5 Total No. of claims during period ended 30th Jun 2019 33,719 Total No. of Policy Complaints (current period) per 10,000 policies (current 1.81 6 neriod) Total No. of Claim Complaints (current period) per 10,000 claims (current 49.82 7 period) Complaints Complaints made by 8 Duration wise Pending Status made by Total intermediaries Customers

291

11

302

a)

e)

Upto 7 days

Total No. of complaint

b) 7 - 15 days

c) 15 - 30 days d) 30 - 90 days 90 days and beyond 291

11

302

24

168

18

86 302